

# Land Rover Roadside Assistance Program

## LAND ROVER ROADSIDE ASSISTANCE PROGRAM

As part of the Jaguar Land Rover North America, LLC, commitment to a pleasurable driving experience, the Land Rover Roadside Assistance program is furnished at no additional cost to you for the term of your New Vehicle Limited Warranty.

The *Land Rover Roadside Assistance Program* is only available to vehicles with a valid New Vehicle Limited Warranty (4 years/50,000 miles, whichever occurs first). If your New Vehicle Limited Warranty is cancelled or voided for any reason (including, but not limited to, modification or alteration to the vehicle, or if the vehicle's title is reported as dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged, totaled, or stolen) your *Land Rover Roadside Assistance Program* privileges and services detailed herein are also cancelled and voided. The *Land Rover Roadside Assistance Program* does not apply beyond a valid New Vehicle Limited Warranty (4 years/50,000 miles, whichever occurs first).

The benefits detailed here are available 24 hours a day, 365 days a year, through our toll-free telephone number:

**Roadside Assistance Line:  
1-800-637-6837, option 1**

## Roadside Assistance Program Benefits

### 24-Hour Emergency Towing

In the event of a warranty-related disablement involving your Land Rover vehicle that renders the vehicle inoperative, Land Rover Roadside Assistance will arrange to transport your vehicle to the nearest authorized Land Rover retailer or qualified repair facility. This service will be provided throughout the U.S., Canada and Puerto Rico at no cost to you. Your vehicle must be accessible to our dispatched transport facility (as determined by our facility) to receive this service.

### 24-Hour Roadside Assistance

Should you accidentally run out of fuel, require a battery jump, or need help in changing a flat tire, Land Rover Roadside Assistance will dispatch a facility to deliver a small quantity of gas, change a flat tire with your inflated spare, or arrange a battery jump to allow you to proceed to your destination.

### Trip Interruption Benefits

Trip interruption benefits are provided in the event of a warranty-related disablement that occurs more than 50 miles from your primary residence. Reasonable reimbursement for meals, lodging and alternate transportation expenses are included unless you have already reached your final destination\*. Original receipts must be provided for your reimbursement to be processed.

Items such as entertainment, non-essential goods and services, rental vehicle drop-off fees, expenses and claims paid by your insurance company or other provider, and insurance deductibles are not eligible for reimbursement.

\* **PLEASE NOTE** that reimbursement for meals and lodging is not extended if you have already reached your final destination.

## Land Rover Retailer Locator Service

Land Rover Roadside Assistance will provide owners with the location and phone number of the nearest authorized Land Rover retailer. When traveling, this will enable you to locate Land Rover authorized parts and service via a simple toll-free call from anywhere in the United States.

## Using Land Rover Roadside Assistance

If your Land Rover vehicle becomes disabled while in operation, proceed as follows:

- Call the 24-hour toll-free Roadside Assistance Line:

**Roadside Assistance Line:  
1-800-637-6837, option 1**

- Provide the Land Rover Roadside Assistance representative with your name, the 17-digit Vehicle Identification Number (VIN), the current mileage of your Land Rover vehicle, the vehicle location, a telephone number where you can be reached, and a brief description of the problem. The VIN appears on the Owner and Vehicle Identification page of this booklet, on your insurance card, and on the plate located at the bottom left of the vehicle windshield.

The Land Rover Roadside Assistance representative will work with you to find the best solution to the problem. If it is safe to do so, it is recommended that you remain with the vehicle until assistance arrives.

## Exceptions

The Land Rover Roadside Assistance program does NOT cover the following:

- Land Rover rental fleet vehicles
- Disablement caused by vandalism.