THE JAGUAR ELITECARE PROGRAM

The Jaguar EliteCare Program includes the following:

New Vehicle Limited Warranty and Roadside Assistance Coverage

New Vehicle Limited Warranty and Roadside Assistance Coverage for five (5) years or 60,000 miles, whichever occurs first. Please review this Passport to Service for additional information, terms, conditions, and limitations regarding your New Vehicle Limited Warranty and Roadside Assistance Coverage.

New Vehicle Scheduled Maintenance Coverage

The Jaguar EliteCare Program includes Complimentary Scheduled Maintenance Coverage (the 'Program').

The Program covers factory recommended scheduled maintenance as detailed in the Passport to Service for five (5) years or 60,000 miles, whichever occurs first.

Gasoline Engine Vehicles

For vehicles with a 3.0L SC V6 or 5.0L SC V8 gasoline engine, the Program covers scheduled vehicle maintenance every 16,000 miles or every 12 months, whichever occurs first. In order to receive scheduled vehicle maintenance under the Program, you must bring your vehicle to an authorized Jaguar retailer within 1 month or 1,000 miles of the scheduled maintenance interval. For example, the first service cannot be performed earlier than 15,000 miles / 11 months, or later than 17,000 miles / 13 months.

For vehicles with a 2.0L GTDi gasoline engine, the Program covers scheduled vehicle maintenance every 10,000 miles or every 12 months, whichever occurs first. In order to receive scheduled vehicle maintenance under the Program, you must bring your vehicle to an authorized Jaguar retailer within 1 month or 1,000 miles of the scheduled maintenance interval. For example, the first service cannot be performed earlier than 9,000 miles / 11 months, or later than 11,000 miles / 13 months.

Diesel Engine Vehicles

For vehicles with an INGENIUM 2.0L i4 diesel engine, the Program covers scheduled vehicle maintenance every 10,000 miles or every 12 months, or determined as necessary by a Service Interval Indicator, whichever occurs first. In order to receive scheduled vehicle maintenance under the Program, you must bring your vehicle to an authorized Jaguar retailer within 1 month or 1,000 miles of the scheduled maintenance interval. For example, the first service cannot be performed earlier than 9,000 miles / 11 months, or later than 11,000 miles / 13 months.

All Vehicles

Customers who do not present their vehicle at a retailer within the required time for scheduled maintenance may not receive the missed interval service under the Program.

Some owners may wish to have their engine oil changed more frequently than required by the Service Interval Indicator, for example should the vehicle have a high proportion of short journeys or operate in severe conditions. These extra services may be performed on a customer pay basis and the Service Interval Indicator will not be reset.

The Passport to Service's Maintenance Schedules describe the service and maintenance to be performed on your vehicle under the Program.

Jaguar Land Rover North America, LLC, (JLRNA) may publish updates to your Retailer for any changes to the maintenance schedules published in the Passport to Service. Wear and tear items (e.g., brake pads and windshield wiper blades) are excluded from the Program.

Having your vehicle serviced and maintained at the specified interval is critical to maintaining its long term durability. Failure to do this may invalidate the warranty under certain circumstances.

Jaguar InControl® Remote™ and Jaguar InControl® Protect™ Coverage

The Jaguar EliteCare Program includes complimentary Jaguar InControl® Remote™ and Jaguar InControl® Protect™ coverage for five (5) years.

The InControl Remote App offers several features designed to help you ahead of a journey by, among other things:

- Allowing the owner to remotely access their vehicle and activate the climate control to heat or cool the cabin to a target temperature by remote starting the vehicle ahead of a trip.
- The owner can lock or unlock the doors remotely.
- Activate 'Beep & Flash' to help locate the vehicle in crowded parking lots.

InControl Protect provides you with peace of mind wherever you are through, among other things:

- An SOS Emergency Call that notifies the emergency services of your vehicle's location in the event of an accident where the airbags are deployed.
- A Breakdown call button to contact Jaguar Roadside Assistance.

For the full terms and conditions and privacy policy applicable to the InControl features, please contact your Authorized Jaguar Retailer or visit INCONTROL.JAGUAR.COM.

Transfer of Coverage

The Jaguar EliteCare Program is fully transferable to subsequent owners and remains in effect during the New Vehicle Limited Warranty coverage period.