

# Warranties: Vehicle Warranties

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## **New Vehicle Limited Warranty**

**Applicability:** All 2007 Model Year U.S.A. specification Jaguar vehicles registered in the U.S.A. and Puerto Rico.

### **Warranty Limitations**

This New Vehicle Limited Warranty is the only express warranty applicable to your vehicle. Jaguar Cars neither assumes, nor authorizes anyone to assume for it, any other obligation or liability in connection with this warranty.

### **Limitation of Remedies**

Under the warranty, it is agreed that the sole exclusive remedy against Jaguar Cars and its authorized dealers shall be for the repair or replacement of defective parts as provided herein. The sole purpose of this exclusive remedy shall be to provide for the free repair and replacement of defective parts in the manner prescribed in this warranty. This exclusive remedy shall not be deemed to have failed its essential purpose so long as Jaguar Cars, through its authorized dealers, is willing and able to repair or replace defective parts in the prescribed manner.

Implied warranties;  
Consequential damages

Under the law, the owner may be entitled to the benefit of certain implied warranties:

- an implied warranty of merchantability (that your car is reasonably fit for the general purpose for which it was sold) or,
- an implied warranty of fitness for a particular purpose. (That your car is suitable for your special purposes).

These implied warranties are limited, to the extent allowed by law, to the time period covered by the written warranties, or to the applicable time period provided by state law, whichever period is shorter.

Jaguar Cars does not accept responsibility under any of the warranties in the Passport to Service for any consequential damage or commercial loss to the owner, or any incidental expenses, loss of time, or inconvenience.

Some states do not permit a limitation on how long an implied warranty will last, or on the exclusion or limitation of incidental or consequential damages, so the above limitation may not apply to the owner. This warranty gives owners specific legal rights, and they may also have other rights that vary from state to state.

**NOTE:** The information regarding limitations on incidental and consequential damages under the **NEW VEHICLE LIMITED WARRANTY** also applies to the **EMISSION CONTROL SYSTEM WARRANTIES**.

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## Warranty Statement

**Jaguar Cars warrants that during the warranty period, if a Jaguar vehicle is properly operated and maintained, repairs required to correct defects in factory-supplied materials or factory workmanship will be performed without charge upon presentation for service; any component covered by this warranty found to be defective in materials or workmanship will be repaired, or replaced, without charge. In addition, Jaguar Cars warrants that an authorized Jaguar dealer will provide service adjustments and will replace defective “wear parts” on your vehicle within the service adjustment warranty period.**

**Jaguar Cars and your dealer are not responsible for any time that you lose, for any inconvenience you might be caused, for the loss of your transportation, or for any other incidental or consequential damages you may have.**

**The warranty period for the vehicle begins on the date of the first retail sale, or on the date of entry into demonstrator service. The basic warranty period is for four (4) years or until the vehicle has been driven 50,000 miles, whichever occurs first. The service adjustment warranty period is for one (1) year or until the vehicle has been driven 12,500 miles, whichever occurs first.**

## Warranty Coverage

The New Vehicle Limited Warranty covers any factory-supplied component of the Jaguar vehicle that is defective during the basic warranty period, with the exception of tires and items such as:

- Lubricants
- Normal maintenance items
- Regularly scheduled maintenance, parts and labor
- Wear parts, except as listed below

The warranty includes any part scheduled for routine replacement during the warranty period if it is defective. If a part fails at the same time it is due for replacement it is not covered by the warranty.

## Wear parts

Wear parts are warranted for one (1) year or until the vehicle has been driven 12,500 miles. Wear parts include the following:

- Brake pads – defect only \*
  - Manual transmission clutch components – defect only\*
  - Windshield wiper blades
- \* Brake pads and manual transmission clutch components are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

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## **Brake discs (rotors)**

Brake discs are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

## **Clutch components**

Clutch friction plate, cover, pressure plate and flywheel friction surface are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

## **Battery**

The battery is warranted 100% for parts and labor for four (4) years or 50,000 miles, whichever occurs first.

## **Service adjustments**

Any adjustment necessary to correct a defect in materials or workmanship will be performed without charge for one (1) year or until the vehicle has been driven 12,500 miles. The term “adjustment” refers to minor repairs or adjustment not usually associated with the replacement of parts. Service adjustments include wheel and suspension alignment and wheel and tire balancing.

## **What is not Covered**

### **Damage Caused by Accident; Alteration or Misuse of the Vehicle**

Examples are:

- Damage caused by collision, fire, flood, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle
- Misuse of the vehicle, such as driving over curbs, overloading, racing, or using the vehicle as a stationary power source

- Alteration or modification of the vehicle, including changes to the body, chassis, or components after the vehicle leaves the control of Jaguar Cars
- Tampering with the vehicle, tampering with the emissions systems or with other parts that affect these systems
- Disconnection or alteration of the odometer, or where the actual mileage cannot be determined due to the odometer being inoperative for an extended period of time
- Unauthorized replacement of the odometer / speedometer
- Use of contaminated or improper fuel or fluids
- Application of chemicals by the owner

### **Damage Caused by Use and/or the Environment**

Surface corrosion and deterioration of paint, trim, and appearance items that result from use and/or exposure to the elements are not covered.

Examples are:

- Stone chips, scratches
- Dings or dents
- Road salt, tree sap
- Bird droppings
- Lightning, hail damage
- Windstorm damage
- Earthquake damage
- Water or flood damage

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## What is not Covered

### Damage Caused by Improper Maintenance

Damage caused by failure to maintain the vehicle, improperly maintaining the vehicle, or using the wrong fuel, oil, lubricants, or fluids is not covered. Refer to the Owner's Handbook for correct fluid levels, and the Maintenance Schedule in this handbook for proper ways to maintain your vehicle.

Examples are:

- Oil changes
- Engine tune-up
- Wiper blades
- Oils, lubricants and other fluids
- Oil / air filters
- Brake linings / pads
- Cleaning and polishing

### Other Items and Conditions not Covered by This Warranty

- Parts and accessories on your vehicle that are not Jaguar-approved and are installed by dealer's body shops or manufacturing companies other than Jaguar
- Vehicles reported as follows: dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged or totaled
- Service adjustments, alignments and wear parts after one (1) year or 12,500 miles, whichever occurs first

## Extra-Warranty Adjustment

Sometimes Jaguar Cars may offer a special adjustment program to pay all or part of the cost of certain repairs beyond the terms of the warranty. Check with your dealer or call 1-800-4 JAGUAR (1-800-452-4827) to determine whether any adjustment program is applicable to your vehicle. Please have available the following information:

- The model and the model year of your Jaguar vehicle
- The Vehicle Identification Number (VIN) – located on a plate at the bottom left corner of the windshield; also shown on your vehicle's registration and insurance cards

*Jaguar Cars Ltd. and Jaguar Cars reserve the right to make modifications in vehicles manufactured and/or sold by them at any time without incurring any obligation to make the same or similar modifications in vehicles previously manufactured and/or sold by them.*

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## Corrosion Protection Limited Warranty

**Applicability: All 2007 Model Year U.S.A. specification Jaguar vehicles registered in the U.S.A. and Puerto Rico.**

### Warranty Statement

**Jaguar Cars warrants that if any corrosion perforation occurs on the body of a Jaguar vehicle within six (6) years, unlimited mileage, from the date of first retail sale or the date of entry into demonstrator service, the panels affected by corrosion perforation will be repaired, or replaced, at no charge to the owner.**

### Warranty coverage

This warranty applies only to corrosion perforation of painted body panels or the body shell. Corrosion perforation means the corroding-through of the vehicle body from the inside to the outside.

Any part or component bolted or attached to the body, such as the suspension or exhaust systems, is not covered by the warranty because it is not part of the "body". These components are covered by the New Vehicle Limited Warranty.

### Sheet metal damage repairs

Any automotive body shop that is repairing sheet metal damage should be instructed to apply proper anti-corrosive materials to bring those repaired areas into conformity with the original protection provided by the manufacturer.

### Aftermarket corrosion-proofing

Jaguar vehicles are protected internally with a wax-injection process. The use of aftermarket applications that contain solvents could compromise this factory coating. Claims for future corrosion perforation repairs could be denied because the factory coating had been rendered ineffectual.

### Aluminum repairs

XJ models employ full aluminum body panels and monocoque framework. All collision repairs must be performed by an authorized Jaguar Aluminum Repair Center for the Corrosion Warranty to be applicable. Contact your local Jaguar dealer for details, or contact the Jaguar Cars Customer Relationship Center at 1-800-4 JAGUAR (1-800-452-4827), option #9.