

## INCONTROL OVERVIEW

InControl uses smartphone and in-vehicle mobile technology, to remotely connect the vehicle to a number of services and convenience features.

**Note:** For further information, access the [www.jaguar.com](http://www.jaguar.com) website. In the search box, type in, **getting started using incontrol**. Select the first link displayed.

**InControl has 5 main features:**

- InControl Protect.
- InControl Remote Premium.
- InControl Secure.
- InControl Wi-Fi.
- InControl Apps.

For InControl Protect, Remote Premium, and InControl Secure, an InControl account must be created. If your Retailer has not pre-registered your account or if you are not the first owner of the vehicle, then you will need to visit: [www.jaguarincontrol.com/owner](http://www.jaguarincontrol.com/owner) to create an account. Once the InControl account has been created, follow the on-screen instructions to connect the InControl account to the vehicle and to activate the services on the vehicle.

**Note:** 100% mobile network connectivity cannot be guaranteed in all locations.

**Note:** It is the account owner's responsibility to remove the vehicle from their InControl account, when ownership of the vehicle is transferred.

## INCONTROL PROTECT

**InControl Protect comprises the following:**

- The InControl Remote Essentials Smartphone App.
- A Jaguar Assistance Breakdown Call feature.
- A Jaguar SOS Emergency Call feature.

## InControl Remote Essentials

The InControl Remote Essentials Smartphone App has a number of different features, that are displayed on the following:

- A screen showing the status of the vehicle will display; the vehicle's current fuel level, fuel range, and odometer reading; and a vehicle locator display, to help find the last parked location of the vehicle. The current security status of the vehicle will also be shown. Any current vehicle warnings will also be displayed. Touch the warning on the screen for further information.
- The **Vehicle Security** screen will display the open/closed status of all the doors/windows and the current alarm setting.
- The **Journeys** screen will display the most recent journeys completed in the vehicle.

**Note:** This feature can be enabled/disabled via the InControl **Settings** screen.

**Note:** The stored journeys can be viewed, deleted, or downloaded as a .csv file to assist with business expenses.

- The **Assistance** screen will display the vehicle's VIN and registration number. This screen will also allow for direct calls to be made to Jaguar Assistance (in the event of a breakdown) and the Tracking Call Centre (in the event of a vehicle theft).
- The **Settings** screen will allow the vehicle's security status and the journey recording to be switched on/off. It also allows access to your InControl account.

## Jaguar Assistance Breakdown Call



Located in the overhead console.  
See **288, DRIVER CONTROLS**.

In the event of a breakdown, press and release the button cover to reveal the button. The button will be illuminated by a white LED. Press the button for 2 seconds to make a direct call to Jaguar Assistance. Also, the vehicle's details and the location will automatically be supplied to them.

When a call is initiated, the button will flash amber and will be constantly illuminated amber during the call.

Push the button cover back into place after use.

## Jaguar SOS Emergency Call



Located in the overhead console.  
See **288, DRIVER CONTROLS**.

**Note:** The Jaguar SOS Emergency Call feature should only be used in the event of a severe accident, or in the event that personal safety or security is at risk.

Press and release the button cover to reveal the button. The button will be illuminated by a red LED. Press the button for 2 seconds to make a direct call to the emergency services. Also, the vehicle's details and the location will automatically be supplied to them.

When a call is initiated, the button will flash amber. The button will be constantly illuminated amber during a call.

Push the button cover back into place after use.

**Note:** In the event that a severe crash is detected, the Jaguar SOS Emergency Call will be automatically triggered.

**Note:** If the vehicle is travelling in a different country, the Jaguar SOS Emergency Call will still connect, however, the vehicle's location and the vehicle's details may not be automatically sent.

This feature has 2 backup batteries that will maintain full system operation, in the event that the vehicle's battery is disconnected or disabled.

**Note:** The backup batteries will be maintained as part of the vehicle's servicing schedule, as carried out by a Retailer/Authorised Repairer.

If a fault is detected with the Jaguar SOS Emergency Call system, then the **SOS Limited** message will be displayed in the Message centre. If this occurs, the vehicle can still be driven, but consult a Retailer/Authorised Repairer at the earliest opportunity.

## INSTRUCTIONAL VIDEO



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## INCONTROL REMOTE PREMIUM

The InControl Remote Premium Smartphone App has a number of extra features, in addition to the InControl Remote Essentials Smartphone App:

- A screen showing the status of the vehicle will display the **Beep & Flash** feature. Touch this icon to help locate the vehicle, by operating the vehicle's exterior lamps; a short audible horn alert will also sound.

**Note:** It is the responsibility of the driver to comply with all regulations in force, regarding the use of vehicle horns.

- The **Vehicle Security** screen will allow the vehicle to be locked/unlocked. This screen will also display the vehicle's alarm status. e.g., set or not set.

**Note:** Regardless of which screen is currently displayed, if the vehicle's alarm is sounding, then a pop-up screen will appear with an option to reset the alarm. The alarm may also be reset via the **Vehicle Security** screen.

**Note:** It remains the responsibility of the driver to know the location of the vehicle and to make sure that the vehicle is secured.

- The **Remote Climate** screen allows the engine to be started remotely (for vehicles with an automatic transmission), and run, for up to 30 minutes, to provide a comfortable temperature inside the cabin in advance of the driver entering the vehicle.

Remote climate will not function if any of the following conditions exist:

- The vehicle's fuel level is low.
- The vehicle's battery charge level is low.
- The vehicle is not locked.
- A window, door, bonnet, or the luggage compartment is open.
- The engine has been manually started.
- A system error with any required vehicle system.
- A theft has been detected.
- The vehicle's alarm is sounding.
- A crash event has been detected.
- The hazard warning lamps are switched on.
- The automatic transmission is not in Park (P).
- The brake pedal is pressed.

**Note:** Some markets may prohibit the use of a remote engine start. It remains the responsibility of the driver to know if this function can legally be used.

**Note:** This feature is also available for vehicles fitted with a Timed climate system. If the vehicle's configuration (e.g., transmission or engine variant) does not support a remote engine start, or if the vehicle originated in a market with legal restrictions on a remote engine start, then the Timed climate system may be used to support the cabin's pre-conditioning.

- **Wake Up Timer:** The InControl Remote system on the vehicle, will shut down if the vehicle is not driven for 4 days. This is to conserve battery power. If for example, you are on vacation, or away on a business trip, then you can use the **Wake Up Timer** on the Smart Phone App. This feature will wake up the InControl Remote system on the selected date. Any date within a 30 day period can be chosen.

**Note:** Note: The **Wake Up Timer** cannot be set once the InControl Remote system has shut down. Once the **Wake Up Timer** is set, the InControl Remote system will shut down on the second day after the car was last driven, to preserve battery power for wake up.

## INCONTROL SECURE

InControl Secure provides a stolen vehicle tracking service. In the event that the vehicle has been tampered with, or moved without your consent, you will be contacted by the InControl Secure operating centre. Alternatively, use the InControl Remote Smartphone App, or the phone number on the InControl website, to contact the InControl Secure operating centre.

When the vehicle is being serviced or repaired, **Service Mode** must be enabled for InControl Secure. This can be done by using the InControl Remote Smartphone App, or via the InControl website. This will prevent automatic theft alerts being raised while the vehicle is being serviced.

If the vehicle is being transported, **Transport Mode** must be enabled for InControl Secure. This can be done by using the InControl Remote Smartphone App, or via the InControl website. This will prevent automatic theft alerts being raised while the vehicle is being transported.

**Note:** When set, Service or Transport Mode should be updated every 10 hours, or more frequently if required.

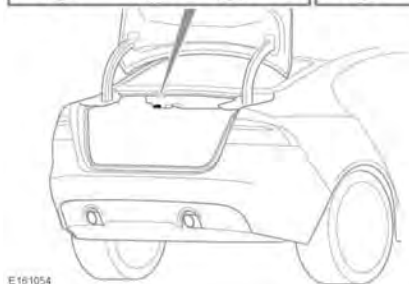
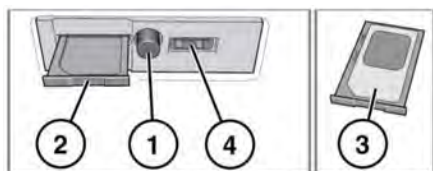
## INCONTROL WI-FI

InControl Wi-Fi allows connection to the internet using a high speed 3G connection.

A SIM card must be inserted into the SIM card holder. The SIM card holder is located in the luggage compartment.

The SIM card reader utilizes a 'Mini-SIM' interface. If your SIM card is a different size, for example, 'Micro-SIM', an adaptor or replacement SIM card will be required.

**Note:** If your SIM card has previously been used in a mobile phone, or any other device, and a Personal Identification Number (PIN) has been set, remove the PIN before using the SIM card in the vehicle.



To install a SIM card, open the luggage compartment lid for access, then press the button (1) to release and remove the SIM card holder (2).

Insert the SIM card into the holder, as indicated (3).



Make sure the SIM card is located correctly in the card holder. Failure to do so may damage the SIM card or SIM card reader.

Refit the SIM card holder, as indicated (2). Gently push back to fully close.

Close the luggage compartment lid.

**Note:** The USB port (4) is for service use only.

### Wi-Fi settings

InControl Wi-Fi can be switched on/off using the Touch screen. From the **Home menu** screen, navigate to the **Extra features** menu screen/s, then select **WiFi Hotspot**. See the Touch screen section of this handbook for more information.

The **WiFi Hotspot** screen will display the Wi-Fi network ID and password. It also allows you to adjust basic system settings. More advanced settings, including changing your security password and Access Point Name (APN) configuration, can be carried out by accessing the **Wi-Fi Hotspot Router** menu on your mobile device.

To access the **Wi-Fi Hotspot Router** menu:

- From the **WiFi Hotspot** screen, select **Help**.
- The Wi-Fi hotspot router address will be displayed on the Touch screen. Copy this address into your mobile device's internet browser.

The **Wi-Fi Hotspot Router** menu will now be displayed on your mobile device. Log in using the details displayed on the **Help** screen.

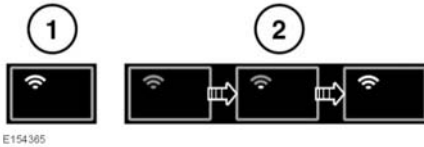
### Wi-Fi icons



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1. 3G mobile phone network connectivity.

2. 2G mobile phone network connectivity.
3. Connecting.
4. No mobile phone network connection.



1. Wi-Fi hotspot on.
2. Wi-Fi hotspot initialising.

## INCONTROL APPS

InControl Apps allows you to operate a number of smartphone Apps through the vehicle's Touch screen.

Before using InControl Apps, you will need to download the InControl Apps Smartphone App. For Apple's iPhone®, this can be downloaded from the Apple App Store<sup>SM</sup>.

For Android phones, this can be downloaded from Google play.

**Note:** Not all smartphones are compatible with InControl Apps. Check the list of compatible smartphones and supported Apps in the InControl section of [www.jaguar.com](http://www.jaguar.com).

Once connected, any available Apps will appear on the vehicle's Touch screen. You can now open and operate those Apps using the Touch screen in the same way as your smartphone.

Download the InControl Remote Premium Smartphone App, and the InControl Remote Essentials Smartphone App.

**Note:** The availability and functionality of the InControl Apps will depend on the specification of the vehicle and the market in which the vehicle is used.

**Note:** Smartphone Apps is not suitable for use while driving, for example, gaming Apps will not appear on the Touch screen while the vehicle is moving.

**Note:** To establish a connection to the vehicle, the smartphone must be connected to the USB socket and the Touch screen Home menu displayed.

**Note:** Apple and iPhone are registered trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc.



To initiate InControl Apps, connect your smartphone's USB cable to the vehicle's USB socket, located in the centre console cubby box. See **148, CONNECTING A MEDIA DEVICE**.