ONLINE SERVICE HISTORY (OSH)

The Jaguar Online Service History system has been introduced to completely replace the stamping of 'Service Record' pages in owner literature. Jaguar vehicle service history is now stored on a centralised system which can be accessed and amended by a Dealer/Authorised Repairer via the internet.

OSH will record every scheduled service event, and will include all those items that need to be inspected or replaced over extended periods.

It is important to keep to the recommended service intervals to help protect the on-going validity of the vehicle's warranty. An up to date Online Service History will provide the necessary 'proof of service' should any warranty work be required.

After each scheduled and extended service visit your Dealer/Authorised Repairer will update the Online Service History for your vehicle. You will also be provided with a printed copy of the complete record as proof that the required service has been performed.

As the Online Service History is securely stored for the life of your vehicle, it can be viewed online at any time. It helps to enhance your vehicle's resale value and each subsequent owner will be able to obtain a service history they can trust. Any Dealer/Authorised Repairer can produce an up-to-date OSH printout for your vehicle.

If you have any questions regarding the OSH system please contact your Dealer/Authorised Repairer or the Jaguar Distributor for your market. Your distributor may also be contacted through the Jaguar internet site.

SERVICE REQUIREMENTS

Routine services must be carried out throughout the life of the vehicle.

Some Jaguar models have a Service Interval Indicator in the instrument panel. When a service is required, **SERVICE REQUIRED** will be illuminated when the starter switch is pressed. Depending on the type and style of driving that the vehicle is subjected to, the indicator may display a service message at a shorter distance than shown in the Service Interval Plans.

Service intervals shown in the plans are only nominal. The vehicle Message centre will display actual distances to the next service.

On completion of a service, the Message centre countdown feature will be reset.

Not all markets have the Service Interval Indicator activated. In these markets the relevant Service Interval Plan should be used as the guide to regular servicing. Services must be carried out at the distance or time based interval (whichever occurs first) shown in the relevant Service Interval Plan.

Arduous Conditions servicing schedules are not displayed in the Message centre.

SERVICE CONTENT

The precise content of each service will vary from model to model and also according to the age of the vehicle, the distance it has travelled and whether an arduous service is applicable. The service operations applicable to your vehicle are listed on the Maintenance Check Sheet used by your Jaguar Dealer/Authorised Repairer.

Note : *Some service providers may use their own check sheet with differing levels of service operations. It is usual that the highest level will match Jaguar Land Rover Limited requirements.*

SERVICE INTERVAL PLANS

References **A** and **B** in the interval plan, relate to the type of service required at that distance/time.

OWNER MAINTENANCE

In addition to the routine services and inspections, a number of simple checks must be carried out more frequently.

These owner checks are listed in the **Maintenance** and **Fluid level checks** sections of your Owner's Handbook. Fluid specifications and capacities are also listed in the **Technical specifications** section.

FLUID REPLACEMENT

Brake fluid and engine coolant (antifreeze and water solution) must be completely replaced at specific intervals. See the table below.

Your Jaguar Dealer/Authorised Repairer will replace the fluids at the scheduled service.

Note : *Replacement of fluids is subject to extra labour and material cost.*

Brake fluid replacement interval - all models
Every 3 years regardless of distance

Coolant replacement interval - all models
Every 10 years or 160,000 miles / 260,000 km

Some brake system components may also need to be replaced. The intervals will be significantly longer than those in the table and are indicated on the Maintenance Check Sheet.

ARMOURED VEHICLES

These vehicles require servicing every 6,000 miles / 10,000 km or 6 months.

SERVICE INTERVAL PLAN - 14 MODEL YEAR ONWARDS

Applies to the following countries.

Andorra, Australia, Austria, Belgium, Botswana, Brunei, Bulgaria, Canaries, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Gibraltar, Greece, Hong Kong, Hungary, Iceland, Indonesia, Ireland, Israel, Italy, Japan, Korea (South), Latvia, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malaysia, Malta, Moldova, Monaco, Namibia, Netherlands, New Caledonia, New Zealand, Norway, Philippines, Poland, Portugal, Romania, Serbia, Singapore, Slovakia, Slovenia, South Africa, Spain (mainland), Sweden, Switzerland, Tahiti, Taiwan, Thailand, United Kingdom.

XF and XJ Petrol 2.0 litre	**XF and XJ** Diesels **F-Type, XF, and XJ** Petrol 3.0 litre and 5.0 litre	**XK** Petrol 5.0 litre
A Service - 10,000 miles/16,000 km or 12 months	**A Service** - 16,000 miles/26,000 km or 12 months	**A Service** - 15,000 miles/24,000 km or 12 months
B Service - 10,000 miles/16,000 km or 12 months after the previous **A Service**	**B Service** - 16,000 miles/26,000 km or 12 months after the previous **A Service**	**B Service** - 15,000 miles/24,000 km or 12 months after the previous **A Service**
A Service - 10,000 miles/16,000 km or 12 months after the previous **B Service**	**A Service** - 16,000 miles/26,000 km or 12 months after the previous **B Service**	**A Service** - 15,000 miles/24,000 km or 12 months after the previous **B Service**
Repeat sequence from the first **B Service**		

ARDUOUS OPERATING CONDITIONS

When a vehicle is used in arduous conditions, more frequent attention must be paid to servicing requirements. Even **daily** attention may be necessary to ensure the continued safe and reliable operation of the vehicle.

Failure to adhere to the recommended service schedules may result in premature engine wear or damage and may invalidate the warranty.

Some markets may have unique service requirements. Check with your Jaguar Dealer/Authorised Repairer or Importer.

Arduous operating conditions include:

- Frequent driving in dusty and/or sandy conditions.
- Frequent driving on rough and/or muddy road surfaces.
- Frequent driving in countries with high ambient temperatures above 50°C.
- Frequent driving in severe cold weather below -40ºC.
- Frequent driving in mountainous conditions.
- Frequent trailer towing.
- Driving in areas using road salt or other corrosive materials.