

Making and receiving calls

Switching the handset on and off

To switch the phone on or off, press and hold the **key**.

If you switch the phone on and there is no SIM card inserted, you will be asked to insert one. Once inserted, the phone will check that the SIM card is valid.

A number of messages will then be displayed:

- **Enter PIN** – a request to enter the SIM card PIN code (if required).
- **Enter Phone Unlock Code** – a request to enter the phone unlock code (if required).
- **Searching . . .** followed by a network name – as the phone searches and then finds a suitable network to connect to.

Entering Your SIM card PIN code

To enter the PIN code, enter

As you type in each digit of the PIN code a * character will be displayed.

If you make a mistake, press and release the **key** to remove the last digit.

Holding the **key** down will remove the entire entry.

When the PIN code is complete press the **key**.

If the PIN code entered is incorrect, the warning message **Wrong PIN** will be displayed, followed by **Enter PIN**.

If the PIN number is entered incorrectly three times in a row, your phone will automatically lock-up and the Blocked message will be displayed. Refer to Unblocking Your Phone on page 9-25 for details on unblocking your phone.

The PIN code can be changed, see **Change SIM PIN Code** on page 9-24 for more details.

Entering your unlock code

If your phone displays the message **Enter Phone Unlock Code** you must enter your unlocking code by entering

The unlock code is a four digit number which is set at manufacture to **1234**.

The code can be changed, see **Change Unlock Code** on page 9-24 for more details.

If you forget your unlock code, press the **key**. This will display the 'Change Unlock Code' option. Enter **key**, enter a new unlock code, and press **key**.

Locking the keypad

Press the **key** and **key** simultaneously to prevent accidental usage of the phone. To remove the lock, press **key** and **key** simultaneously. All keys with the exception of the **key** will be disabled. You can still answer an incoming call by pressing **key** when the keypad is locked.

7-2 Handset operation

Making a phone call

To make a phone call, your phone must be switched on and unlocked.

It will not be possible to make a phone call unless you are in an area where there is a GSM 900 or 1800 MHz service.

There are a number of different ways to make a phone call:

- Using the digit keys.
- Using automatic redial.
- Redialling the last number called.
- One-touch dialling a Phone Book entry*.
- Dialling a Phone Book entry*.
- Calling an embedded number in a message.
- Using the Smart button () and Voice Control.

*Your phone contains a 'phone book' that can be used to store names and telephone numbers.

See **What is the Phone Book?** on page 9-3 for further details.

The simplest method of making a phone call is to enter the number using the digit keys then press .

If you make a mistake, press and release the key to remove the last digit. Holding the key down will remove the entire number.

Your phone will then attempt to make the phone call. The display will show **Cal l i n g** to show the call attempt is being made. If the call is not answered, pressing , at this point will end the attempt.

When the phone call is answered, the display will change to **Connect ed** for a few seconds, followed by **End Cal l ?**.

To end your call press , or close the phone.

Automatic redial

If your call attempt does not succeed, the message **Redi al ?** will be displayed for five seconds. Pressing at this point will automatically redial the phone number.

When the call is answered, you will hear a short ring tone.

The maximum number of redial attempts is set by your Cellular Service Provider. If the phone call cannot be connected within this maximum, the message **Redi al Fai l ed** will be shown.

Redialling the last number called

When in standby mode,
press .

Alternatively, you can retrieve the last number dialled using the 'Last Ten Calls' feature in the Phone Book menu.

One-touch dialling phone book numbers

To quickly retrieve and dial a number stored in the first nine locations of your Phone Book¹, press and hold the appropriate digit key. For example, pressing and holding **2** will dial the phone number stored in location 2 of your Phone Book.

You do not need to press **1** to call the number.

Dialling phone book numbers

Alternatively, enter the phone book number followed by **1**.

Dialling phone book numbers with smart button

The following Smart button (**S**) options are available:

- Press **S** and say the Voice Tag name after the tone. See **Using Voice Activation** on page 8-2 for more information.
- Press **S** and use the volume button to scroll to the stored number, or press the appropriate digit key to skip to a particular letter. To make the call, either hold down **S** for 1.5 seconds or press **S**.

Calling an embedded number in a message

Details on how to call a number embedded in a message are given in the **Messages menu** section (page 9-17 to page 9-21).

International phone calls

To make an international phone call press and hold the **+** key. After a couple of seconds the international dialling prefix + will appear in the display, this allows you to call from any country without knowing the local international access code.

Now enter the country code, followed by the phone number. The country code follows the conventional format, 49 for Germany, 44 for the UK, 46 for Sweden, etc.

Just like a conventional international call, remove the leading '0' of the area code when you dial.

1. The Phone Book entries that you are able to access will depend on the One-Touch Dial Setting option in the Phone Book menu.

7-4 Handset operation

Inserting pauses into phone numbers

To obtain a three second 'pause' character in a phone number, press and hold the **PAUSE** key for a couple of seconds, the pause symbol **⏸** will appear.

The pause character produces a three second delay whenever it is used.

However, the first pause character in a phone number is a special case, it will not begin its delay until the call is answered.

Pause – A working example.

If, for example, you have a tone-based voicemail system on 555-6911, with a mailbox number 1066 and password 2001. Then you may dial the following number:

5556911⏸1066⏸2001 .

The first part of the number would be used to call the voicemail system.

When the call is answered the first pause will produce a delay of three seconds before the tones for 1066 are sent to select the mailbox.

There will be a second pause of three seconds before the tones for 2001 are sent as the password.

GSM emergency calls

The world-wide GSM standard provides a single, uniform number, 112, to dial in cases of emergency.

Provided that your phone has found a network, you will be able to make an emergency call. The call can be made regardless of any security codes and, depending on the network, with or without a SIM card inserted.

The emergency call will be directed to a central emergency operator.

To dial the GSM emergency number, press **112**.

While the emergency call is being made and connected, the display will show **Emergency Calling**.

Receiving a phone call

To receive a phone call:

- Your phone must be switched on and unlocked.
- You must be in an area where there is GSM 900 or 1800 MHz service.
- Your Call Diversion and Call Barring settings should not be set to divert or bar incoming calls.

When your phone receives a call, it will ring and the display will show the Cal 1 message (if you have Caller Line Identification, the caller's number or name will be displayed instead).

To answer the call, press **1**.

If you do not wish to answer a call you can either:

- Press and release the **2** key. If you have enabled the 'Detailed Diverting – If Busy' or 'Divert when unavailable' options in the Options Menu, the caller will be diverted to the forwarding number, otherwise the caller will hear the busy tone.
or
- Press and hold the **2** key. This will reject the incoming call. No call divert option will be offered.

If your phone rings and you do not answer it, the message Unanswered Cal 1 will be displayed to show you that a call attempt was received.

Ending a phone call

To end a phone call, press **2**, **3** or place the phone back into the cradle.

7-6 Handset operation

In-Call menu

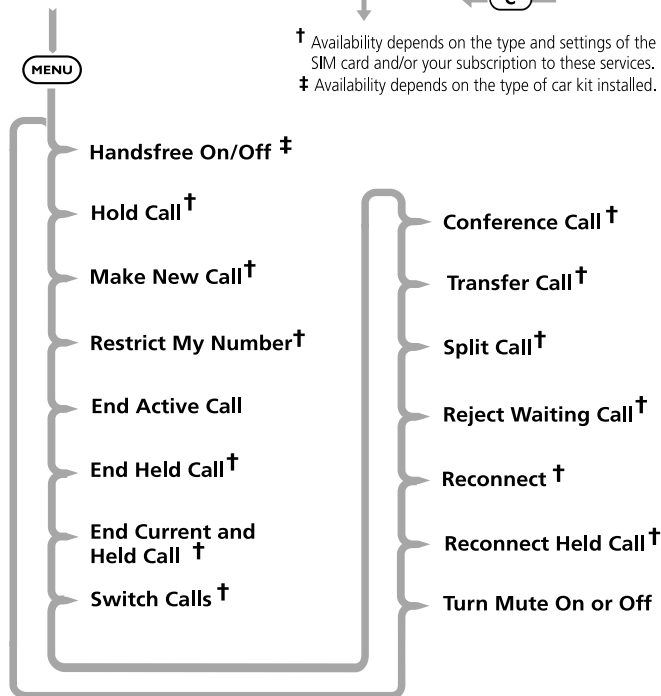
The “In-Call” menu provides access to additional functionality during a call.

Menu Navigation



† Availability depends on the type and settings of the SIM card and/or your subscription to these services.

‡ Availability depends on the type of car kit installed.



Switching to/from handsfree operation

Your default Quick Access Key menu is set up so that to switch from using the handset to handsfree operation, press the **OK** key and **C** and then place the handset into the cradle. To switch from using handsfree to using the handset, simply pick the handset up out of the cradle.

Entering the In-Call menu

The “In-Call” menu is accessed by pressing the **MENU** key during a call.

Leaving the In-Call menu

To leave the “In-Call” menu press the **OK** key.

In-Call menu options

The options listed in the “In-Call” menu will dynamically change depending on the current call state. The following list contains all of the possible options in the “In-Call” menu.

Only some of the options will appear at any given time. The order of the options may vary.

Handsfree On/Off ‡

This option is used to switch between Handsfree and normal operation if the phone is installed in a car kit that does not have an automatic presence detector.

Hold Call

This option will put the active call on hold.

Make New Call

This option allows you to make another call.

Restrict My Number

This option allows you to make a call without the remote user getting advanced warning of the number.

End Active Call

This option terminates the active call, and makes the call that was previously on hold, the active call.

End Held Call

This option will terminate a held call.

End Current and Held Call

This option will terminate all connected calls.

Switch Calls

This option allows you to switch between the active call and the call that is on hold.

Conference Call

This option connects you with up to five other telephones on one call (see **Making a Conference Call** on page 7-10).

Transfer Call

This option transfers a call to another telephone (see **Transfer Call** on page 7-11).

Split Call

This option allows you to separate an individual from the main Conference Call.

Reject Waiting Call

This option will reject a waiting call.

Reconnect

This option will make the call on hold the active call.

Reconnect Held Call

This option is similar to **Reconnect** but will appear if you have a call on hold, and a call waiting. **Reconnect Held Call** will make the call on hold the active call.

Turn Mute On or Off

Temporarily turns the microphone off during a phone call. Reselect this option to resume your conversation.

7-8 Handset operation

Call Holding and Call Waiting

Your phone supports the GSM options of Call Holding and Call Waiting. Using these options you can place a current phone call on hold and accept an incoming call or start a second call (see **Call Waiting** on page 9-15 for details of how to control this feature).

Call Holding and Call Waiting scenarios

The display will automatically change according to the status of your current call (or calls) and will propose the option that you are most likely to want. Press **1** to accept this option or press **2** and then **1** to scroll through the “In-Call” menu for the alternative options. By following this procedure you will find that even the triple combination of an active call, a held call, and a call waiting is easy to manage.

The following points summarise the more common situations:

- To put an active call on hold, press **1**, the display will show **Hold Call Select?** – press **1** to put the call on hold. To reconnect the call, press **1**.
- To put an active call on hold and make another call, first put the active call on hold, then press **1** and select the **Make New Call** option¹.

- To switch between an active call and a held call press at the **Two Calls Switch?** prompt.
- To accept a waiting call during an active call, press **1** at the **Call Waiting Answer?** prompt. The active call will be placed on hold. If you prefer to end the active call before accepting the waiting call, press **2** and select the **End Active Call** option.
- To reject a waiting call, press **2** and select the **Reject Call Waiting** option (or simply press the **End** key).

If you have an active call, a call on hold and a call waiting, you cannot accept the waiting call until you end either the active call or the held call, or join the active and held calls.

1. A quicker method of making another call is to enter the number to be called directly and press **1**. Your phone will place the current call on hold and attempt to call the number entered.

Call Holding and Call Waiting messages

During Call Holding and/or Call Waiting operations, your phone may display one or more of the following messages:

Tryi ng

A request to hold the active call, swap the active with a held call, or add a member to a Conference Call, has been made.

or

A request to reconnect the held call has been made.

Hold Fai l ed

The request to hold a call has been unsuccessful.

Cannot Hold Second Call

A call is already on hold, you cannot place two calls on hold at the same time.

Connecti on Fai l ed

The held call could not be made active again.

Busy Try Later

Your phone is still working on a previous command. Wait a short time before repeating the command.

Anonymous

The person who is calling you has blocked their number from appearing on your phone.

Unavai l abl e

The network is unable to provide the caller's number.

Conference Unsuccessful

The request for Conference Call has been unsuccessful.

Transferring Call

A request to transfer a call has been made.

Transfer Unsuccessful

The request to transfer a call has been unsuccessful.

7-10 Handset operation

Making a Conference Call

This option joins the active call with a held call. With Conference Call, you can have a conference with up to five other telephones. At any time during your call, you can add, disconnect or separate individuals from the Conference Call using other “In-Call” menu options.

You must subscribe to both Conference Call and Call Waiting Supplementary Services to be able to use this feature.

Initiating a Conference Call

To initiate a Conference Call, place the active call on hold, and dial another phone number. You will then have one active call and one call on hold.

Press the **3** key to enter the “In-Call” menu and select **Conference Call**. The currently active call and the call on hold will then join into one Conference Call.

Managing a Conference Call

While in a Conference Call, you will have the option to add new calls to the Conference Call or separate one of the members from the Conference Call.

Adding a new call

There are a number of different ways to add new calls to the Conference Call:

- Using the digit keys.
- Using the **Make New Call** option from the “In-Call” menu.
- Recalling a Phone Book Entry using Quick Access.
- Answer Call Waiting.

No matter which method is chosen to add a new call, the original Conference Call will be first placed on hold while the new call is being connected. You must then enter the “In-Call” menu and select **Conference Call** to join the New Call with the original Conference Call in progress.

Separate one of the members in the conference

During a Conference Call, you will also have the option to separate a selected member from the main Conference Call.

In order to separate a member from the main Conference Call, there must not be any calls on hold.

Press **3** during a Conference Call and select **Split Call**. You will then be presented with the phone number or name of all members of the Conference Call. Use the scroll keys to find the selected member of the Conference Call. Once the desired member is selected, press the **3** key and select **Split Call**.

At this point, the selected call will be separated from the main Conference Call and private conversation between you and the selected member is possible.

To re-join all the parties again, select **Conference Call** from the “In-Call” menu.

Transfer Call

Transfer Call transfers a call to another telephone. There are two ways to transfer a call; *before* or *after* the third party is connected.

You must subscribe to both Conference Call and Call Waiting Supplementary Services to be able to use this feature.

Initiating transfer call before the third party is connected

To transfer a call to another telephone, press the **Transfer** key and select Transfer Call from the “In-Call” menu. Enter the number where the call will be transferred and press **Transfer**.

Your phone will then attempt to transfer the call. The display will show Transferring Call followed by Call Transferred. When the call has been successfully transferred, you will be disconnected automatically.

Initiating transfer call after the third party is connected

If you already have an active call and a call on hold, press the **Transfer** key and select Transfer Call from the “In-Call” menu. Your phone will then attempt to transfer the active call to the call on hold. The display will show Transferring Call followed by Call Transferred. Once the call has been successfully transferred, you will be disconnected automatically.



JAGUAR