	GLOBAL POSITION STATEMENT	JLRGPS 05v2	08/2018
	Salvage/Recycled Parts	**Model(s): All**	

To: **All National Sales Companies (NSCs), Importers, Retailers and Authorised Repairers & whom it may concern**

Attention: **The Managing Director/Retailer Principal/General Manager. The Service/After-Sales Director/Manager Bodyshop Manager & whom it may concern**

This Position Statement is issued to address procedures or practices which have come to the attention of Jaguar Land Rover Limited. It either specifically disapproves of or comments on such matters. It does not give approval to or assume responsibility for any such procedures or practices. The fact that any procedure or practice is not addressed in any Position Statement does not mean that it is approved or the responsibility of Jaguar Land Rover Limited.

Any owner or repairer should refer to Jaguar Land Rover published workshop manuals for maintenance and repair methods. The owner and repairer remain responsible for the professional and proper execution of the maintenance and repairs they carry out.

Jaguar Land Rover has Authorised Bodyshop facilities globally situated strategically to support our customers in the unfortunate event of a collision or other event that requires corrective measures to reinstate the vehicle back to its original specification.

This position statement refers to ***Salvage/Recycled Parts**

In order to maintain the highest standards, Jaguar Land Rover provides Jaguar Land Rover Authorised Collision Repair Facilities with necessary repair procedures and information pertaining to collision repair/parts replacement on Jaguar Land Rover vehicles. Jaguar Land Rover vehicles and Genuine Parts are designed and manufactured to meet production engineered specifications, while meeting the safety standards required for all occupants in a collision. If a collision repair is necessary, Jaguar Land Rover strongly recommends that all repairs are performed by a Jaguar Land Rover certified Technician using only genuine Jaguar Land Rover body parts, mechanical components, electrical components, as well as all genuine safety devices such as airbags and seatbelts.

1. Aftermarket parts**:** Jaguar Land Rover does not approve of the use of aftermarket or third-party replacement parts. Jaguar Land Rover vehicles are fully tested and certified as an entire assembly. Each part plays a role in the overall operation of the vehicle and is optimised for fit, function, safety, and structural integrity. Airbags/Supplemental Restraint Systems are safety critical parts and protect occupants in the event of a collision, and are designed to preserve life.

(2). ***Salvaged/Recycled parts:** Jaguar Land Rover does not approve of the use of components removed from a vehicle that was damaged, burned, flooded, scrapped, or involved in a previous collision. Salvaged or recycled parts may have been subjected to crash impact loads, exposure to outside weather, excessive wear, high temperatures, or extreme forces during removal from the donor vehicle. Jaguar Land Rover cannot guarantee the safety, quality, compatibility, or durability of recycled parts as there are no standards in place for testing these components. In addition, salvaged components are not traceable should a recall occur in the future.

3. Fasteners: Jaguar Land Rover advises the replacement of all associated fasteners during a collision repair. Fasteners that have been worn, broken, or deformed during a collision must be replaced.

Aftermarket parts are not subject to the same requirements of entire vehicle operation or function, and may not be manufactured to the same standards or design. This could compromise the overall safety of the vehicle should a future collision occur.

In particular, aftermarket parts such as fenders, hoods, bumpers, and doors may not provide proper operation or function of the vehicle crumple zones, supplemental restraint sensors (SRS/airbag sensors), or meet local market motor vehicle safety standards for vehicle collisions.

Use of aftermarket parts may void the warranty by Jaguar Land Rover, and their use may cause **other** related components to not be covered under warranty should a failure occur. Genuine Jaguar Land Rover replacement parts and accessories installed by trained technicians help preserve the performance and integrity of your vehicle.

The official technical information portal TOPIx must be accessed to ensure that repair procedures are followed.

Note: All Jaguar Land Rover Authorised Bodyshops are required to have a subscription to TOPIx. TOPIx is continually updated and specific to each model and repair procedure.

https://topix.jaguar.Jaguar Land Roverext.com/topix - Jaguar

https://topix.landrover.Jaguar Land Roverext.com/topix - Land Rover

Details on how to register and access this information is found using one of the above links.

Glen Mathews



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