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|  | GLOBAL POSITION STATEMENT | JLRGPS 03v2 | 08/2018 |
| | Structural Body Components | Model(s): All | |

To: **All National Sales Companies (NSCs), Importers, Retailers and Authorised Repairers & whom it may concern**

Attention: **The Managing Director/Retailer Principal/General Manager. The Service/After-Sales Director/Manager Bodyshop Manager & whom it may concern**

This Position Statement is issued to address procedures or practices which have come to the attention of Jaguar Land Rover Limited. It either specifically disapproves of or comments on such matters. It does not give approval to or assume responsibility for any such procedures or practices. The fact that any procedure or practice is not addressed in any Position Statement does not mean that it is approved or the responsibility of Jaguar Land Rover Limited.

Any owner or repairer should refer to Jaguar Land Rover published workshop manuals for maintenance and repair methods. The owner and repairer remain responsible for the professional and proper execution of the maintenance and repairs they carry out.

Jaguar Land Rover has Authorised Bodyshop facilities globally situated strategically to support our customers in the unfortunate event of a collision or other event that requires corrective measures to reinstate the vehicle back to its original specification.

This position statement refers to **Structural** body components:

In order to maintain the highest standards, Jaguar Land Rover provides Jaguar Land Rover Authorised Collision Repair Facilities with required repair procedures and information pertaining to **structural** collision repair/parts replacement on Jaguar Land Rover vehicles. Jaguar Land Rover vehicles and Genuine Parts are designed and manufactured to meet production engineered specifications, while meeting safety standards required for all occupants in a collision.

To promote and maintain its rigorous standards of quality and safety, Jaguar Land Rover provides Authorised Collision Repair Facilities with necessary repair procedures and information relating to collision repair and parts replacement on Jaguar Land Rover vehicles.

This Jaguar Land Rover repair position statement refers to Bodyshell/Unibody/structural components including frame rails, apron assemblies, quarter panels, floor structures, bumpers, bumper reinforcement bars, A-pillars, B-pillars, and body panels. These **structural** components are specifically designed to work in conjunction to provide required passenger safety in the event of a future collision. Concessions to any of these individual structural components may negatively impact the complete vehicle structure in the event of a future collision. Therefore, Jaguar Land Rover does not approve the use of aftermarket, alternative, reverse-engineered, or remanufactured collision parts for the repair of **structural** components of any Jaguar Land Rover vehicle involved in a collision requiring the replacement of a structural part.

Additionally, Jaguar Land Rover does not support the use of parts that have been removed or salvaged from another vehicle that was previously involved in a collision. (Refer to Jaguar Land Rover Position Statement on Salvage parts.) These parts are compromised by being exposed to weathering, rust, environmental damage, and heat damage from welders used to remove the parts from vehicles that were previously involved in a collision.

These elements can cause Jaguar Land Rover's high-strength steel/aluminium vehicle unibody parts to lose their structural integrity, which can cause the vehicle to not perform in line with original design specifications and structural engineering parameters if involved in a future collision. Jaguar Land Rover only approves the use of new Genuine Jaguar Land Rover structural collision parts in the repair of Jaguar Land Rover.

If a collision repair is necessary, Jaguar Land Rover strongly recommends that all repairs are performed by a certified technician using only genuine Jaguar Land Rover body parts, mechanical components, electrical components, as well as all safety devices such as airbags and seatbelts.

The official technical information portal TOPIx must be accessed to ensure that repair procedures are followed.

Note: All Jaguar Land Rover Authorised Bodyshops are required to have a subscription to TOPIx. TOPIx is continually updated and specific to each model and repair procedure.

<https://topix.jaguar.Jaguar Land Roverext.com/topix> - Jaguar

<https://topix.landrover.Jaguar Land Roverext.com/topix> - Land Rover

Details on how to register and access this information is found using one of the above links.

Glen Mathews



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Global Customer Service

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