

PASSPORT TO SERVICE

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Owner and Vehicle Identification

The following information should be completed by the Selling Retailer:

Vehicle Identification Number (VIN): | | | | | | | | | | F | | | | | | | |

Key Code: _____

Owner _____

Address _____

City _____ State _____ Zip _____

Phone _____ e-mail _____

Selling Retailer _____

Address _____

City _____ State _____ Zip _____

Phone: *Sales* _____ *Service/Parts* _____

Retail delivery date _____

Entry into service date _____

Vehicle Warranty expiration (time / distance) _____

☐ Former Jaguar company vehicle

☐ Former retail demonstrator vehicle

☐ Overseas delivery vehicle

☐ Vehicle covered by extended service contract

Speedometer / Odometer replacement at:

Date _____ Mileage _____

IMPORTANT: In the event that the original purchaser changes address or sells the vehicle, the postage-paid Vehicle Registration / Owner Information Change Card included in this book should be completed and sent to Jaguar.

The owner must present this Passport to Service to obtain warranty repairs from an authorized Jaguar retailer.

Contents

Using the Passport to Service

Vehicle Registration; Owner Information . . 2
Mail-in cards included in this handbook . . 2
Scheduled Vehicle Maintenance. 2

Foreword

Your Passport to Service 3
Jaguar Assistance Program 3
Communication with Jaguar 3
Tire Warranties 3

Summary of Warranties. 4

Vehicle Warranties

New Vehicle Limited Warranty 6
Corrosion Protection Limited Warranty . . 10

Federal Emission Control System Warranties

Emission Design and Defect Warranty. . . 11
Emission Performance Warranty 11
Emission Control System Warranties Coverage Parts List. 12

California Emission Control System Warranties

Your Warranty Rights and Obligations. . . 13

Guidelines Applicable to Warranties

US Military Sales Overseas Delivery Vehicles Warranty Period 18
Owner's Responsibilities 18
Who May Perform Warranty Work. 19
Replacement Emission Parts 20
Conditions for Acceptance of Emission Control System Warranty Liability . . . 21
Warranty Coverage for Altered or Converted Vehicles 22

Obtaining Warranty Repairs

How to Obtain Warranty Repairs 23

Customer Assistance

Customer Relationship Center 26
Reporting Safety Defects 27

Jaguar Assistance Program 28

Maintenance Schedules

F-TYPE 3.0L and 5.0L. 30
XF 2.0L 32
XF 3.0L and 5.0L 34
XJ 3.0L and 5.0L 36
XK 5.0L. 38

Car Clubs. 40

YOUR PASSPORT TO SERVICE

This handbook contains information and records essential for the understanding of Jaguar warranties and for the implementation of any necessary warranty rectification. It is recommended that you read the contents with care to familiarize yourself with the benefits available under the various warranties.

VEHICLE REGISTRATION; OWNER INFORMATION

At the time of original delivery, your Jaguar retailer will have placed your vehicle, your name and complete address in the Jaguar vehicle registration file. A copy of this information appears at the front of this handbook. If any errors exist, please bring them to the immediate attention of your Jaguar retailer. Once registered, you are entitled to the benefits of the various applicable warranties as described herein.

Mail-in cards included in this handbook

Two postage-paid mail-in cards are included in this handbook:

- Vehicle Registration / Owner Information Change card
- Jaguar Clubs of North America Information Request card

If the Vehicle Registration / Owner Information Change card has already been used, notify Jaguar by postcard. Copy the complete Vehicle Identification Number (VIN) and supply the previous and new owner's name and address. Mail the card to:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, New Jersey 07430-9890

SCHEDULED VEHICLE MAINTENANCE

The Maintenance Schedules, found on pages 28 – 37, list all the required maintenance procedures and their intervals. Because of the need for specialized equipment and skills, it is strongly recommended that all service work be entrusted to an authorized Jaguar retailer.

Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar recommends that the maintenance procedures be performed at intervals not to exceed six (6) months.

It is perfectly normal for the vehicle to consume some engine oil during normal use. It is the owner's responsibility to ensure that the engine oil is maintained at the proper level in between the scheduled maintenance intervals. Additionally, more frequent checks of under hood fluids and tire pressures can help minimize your chance of being inconvenienced while on the road, and may extend the life of certain wear and tear components. Jaguar retailers may offer supplemental maintenance services as a convenience to those owners who do not wish to perform these services themselves.

The Maintenance Schedule may be revised from time to time. Jaguar retailers will be notified of revisions by Service Administration Bulletins or Technical Bulletins.

Flex Fuel Vehicles: Use of E85 Flex Fuel

In select models, the use of E85 Flex Fuel is permissible. Please refer to the owner's handbook. When choosing to use E85 Flex Fuel greater than 25% of the time (more than 1 tank of E85 Flex Fuel in every 4 fuel tank fill-ups), it will be necessary to have the engine oil and filter changed every six (6) months or 8,000 miles, whichever occurs first.

JAGUAR ASSISTANCE PROGRAM

We are committed to providing high levels of owner satisfaction and to offering you the highest standard of owner care. Jaguar is pleased to welcome you to the *Jaguar Assistance Program*, an ownership program designed to enhance the satisfaction and security of owning a Jaguar automobile.

The Jaguar Assistance Program includes the following:

- 24-hour roadside emergency assistance, plus trip interruption benefits, all available through a 24-hour toll-free Assistance Line.
- Retailer locator and customized trip routing services
- A 24-hour toll-free Assistance Line for questions about any elements of the Jaguar Assistance Program:

1-800-4 JAGUAR
(1-800-452-4827) Option #1

The Jaguar Assistance Program is only available to vehicles with a valid New Vehicle Limited Warranty (4 years/50,000 miles, whichever occurs first). If your New Vehicle Limited Warranty is cancelled or voided for any reason (including, but not limited to, an unauthorized modification or alteration to the vehicle, or if the vehicle's title is reported as dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged, totaled, or stolen) your Jaguar Assistance Program privileges and services detailed herein are also cancelled and voided. The Jaguar Assistance Program does not apply beyond a valid New Vehicle Limited Warranty (4 years/50,000 miles, whichever occurs first).

For full details on the Jaguar Assistance Program, please see page 26. For additional information about the *Jaguar Experience*, please visit **jaguarusa.com** and select 'Owner Support' at the bottom of the Home page.

COMMUNICATION WITH JAGUAR

Please direct all communication with Jaguar to the Customer Relationship Center using one of the following options:

Jaguar Land Rover North America, LLC
ATTN: Customer Relationship Center
555 MacArthur Boulevard
Mahwah, New Jersey 07430-9890

1-800-4 JAGUAR
(1-800-452-4827), option #9
Mon. – Fri., 8:30 am – 7:00 pm EST

Online: Go to **jaguarusa.com**; click on 'Contact Us' at the bottom of the Home page, then select 'Email Jaguar >>' for the online form.

TIRE WARRANTIES

Tires are warranted by the individual tire manufacturer indicated by the name brand of the tire (Bridgestone, Continental, Dunlop, Michelin or Pirelli). Refer to the tire manufacturer's warranty pamphlet supplied with your owner information package. Your Jaguar retailer can provide tire information and will assist you in most instances. In the event your Jaguar retailer is unable to supply the information and assistance you require, please contact the tire manufacturer directly at the appropriate number listed below.

- For Bridgestone tires: 1-800-356-4644
- For Continental tires: 1-800-847-3349
- For Dunlop tires: 1-800-321-2136
- For Michelin tires: 1-800-847-3435
- For Pirelli tires: 1-800-747-3554

Additional information on the care and service of automobile tires may be obtained by writing to:

Rubber Manufacturers Association
1400 K Street N.W., Suite 900
Washington, DC 20005

Summary of Warranties

The Jaguar warranties detailed in this booklet are issued by Jaguar Land Rover North America, LLC, the sole authorized distributor of Jaguar vehicles in the USA and Puerto Rico, and cover only vehicles originally specified and built by Jaguar Cars Ltd. or Jaguar Land Rover Ltd., United Kingdom, for the United States and Puerto Rico.

Jaguar warranties are in favor of the original purchaser and each subsequent owner during the respective warranty periods.

These warranties will be honored by any authorized Jaguar retailer in the world. However, Jaguar Land Rover North America, LLC, will not cover the costs to modify the vehicle to meet legal requirements in another country. If you need to make modifications to your Jaguar in order to meet another country's legal requirements, Jaguar Land Rover North America, LLC, encourages you to have these modifications performed at an authorized Jaguar retailer so as not to void any portion of the warranties.

A warranty coverage exception may apply for vehicles being exported outside of the United States and Puerto Rico. Jaguar strongly recommends that the registered owner contact the local retailer or importer in the country of importation to establish applicable warranty coverage.

A summary of Jaguar warranties applicable to 2015 Model Year vehicles follows.

New Vehicle Limited Warranty

Bumper to bumper
4 years / 50,000 miles
(whichever occurs first)

Battery
4 years / 50,000 miles
(whichever occurs first)

Wear parts and service adjustments
1 year / 12,500 miles
(whichever occurs first)

Corrosion
6 years / unlimited mileage

NOTE: Some states have mandated alternate coverage time periods for parts of your vehicle (e.g. seat belts).

Emission Control System Warranties

Federal

Emission Design and Defect Warranty ‡
2 years / 24,000 miles
(whichever occurs first)

– Certain emissions-related parts *
8 years / 80,000 miles
(whichever occurs first)

Emission Performance Warranty
2 years / 24,000 miles
(whichever occurs first)

– Certain emissions-related parts *
8 years / 80,000 miles
(whichever occurs first)

California †

Emission Defect Warranty: non-PZEV §

- Short-term Warranty ‡
  3 years / 50,000 miles
  (whichever occurs first)
- Long-term Warranty **
  7 years / 70,000 miles
  (whichever occurs first)

Emission Performance Warranty: non-PZEV §
3 years / 50,000 miles
(whichever occurs first)

Emission Defect & Performance Warranty: PZEV §
15 years / 150,000 miles
(whichever occurs first)

‡ Extended to 4 years / 50,000 miles (whichever occurs first) under the New Vehicle Limited Warranty Bumper-to-Bumper coverage.

* Specific components are listed in the section “Federal Emission Control System Warranties” of this handbook.

** Specific components are listed in the section “California Emission Control System Warranties” of this handbook.

§ PZEV (Partial Zero Emission Vehicle) is a vehicle certified to California’s PZEV standards as indicated on the Vehicle Emission Control Information label located in the engine compartment.

† California Emission Control System Warranties are also applicable to vehicles registered in certain other states. Specific states and vehicle applicability are specified in the section “California Emission Control System Warranties” of this handbook.

NEW VEHICLE LIMITED WARRANTY

Applicability: All 2015 Model Year Jaguar vehicles originally specified and built by Jaguar Cars Ltd. or Jaguar Land Rover Ltd. for, and registered in, the United States and Puerto Rico.

Warranty Limitations

This New Vehicle Limited Warranty is the only express warranty applicable to your vehicle. Jaguar neither assumes, nor authorizes anyone to assume for it, any other obligation or liability in connection with this warranty.

Limitation of Remedies

Under the warranty, it is agreed that the sole exclusive remedy against Jaguar and its authorized retailers shall be for the repair or replacement of defective parts as provided herein. The sole purpose of this exclusive remedy shall be to provide for the free repair and replacement of defective parts in the manner prescribed in this warranty. This exclusive remedy shall not be deemed to have failed its essential purpose so long as Jaguar, through its authorized retailers, is willing and able to repair or replace defective parts in the prescribed manner.

IMPLIED WARRANTIES; CONSEQUENTIAL DAMAGES

UNDER THE LAW, THE OWNER MAY BE ENTITLED TO THE BENEFIT OF CERTAIN IMPLIED WARRANTIES:

- **AN IMPLIED WARRANTY OF MERCHANTABILITY (THAT YOUR CAR IS REASONABLY FIT FOR THE GENERAL PURPOSE FOR WHICH IT WAS SOLD) OR,**
- **AN IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. (THAT YOUR CAR IS SUITABLE FOR YOUR SPECIAL PURPOSES).**

THESE IMPLIED WARRANTIES ARE LIMITED, TO THE EXTENT ALLOWED BY LAW, TO THE TIME PERIOD COVERED BY THE WRITTEN WARRANTIES, OR TO THE APPLICABLE TIME PERIOD PROVIDED BY STATE LAW, WHICHEVER PERIOD IS SHORTER.

JAGUAR DOES NOT ACCEPT RESPONSIBILITY UNDER ANY OF THE WARRANTIES IN THE PASSPORT TO SERVICE FOR ANY CONSEQUENTIAL DAMAGE OR COMMERCIAL LOSS TO THE OWNER, OR ANY INCIDENTAL EXPENSES, LOSS OF TIME, OR INCONVENIENCE.

SOME STATES DO NOT PERMIT A LIMITATION ON HOW LONG AN IMPLIED WARRANTY WILL LAST, OR ON THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION MAY NOT APPLY TO THE OWNER. THIS WARRANTY GIVES OWNERS SPECIFIC LEGAL RIGHTS, AND THEY MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

NOTE: The information regarding limitations on incidental and consequential damages under the NEW VEHICLE LIMITED WARRANTY also applies to the EMISSION CONTROL SYSTEM WARRANTIES.

Warranty Statement

Jaguar warrants that during the warranty period, if a Jaguar vehicle is properly operated and maintained, repairs required to correct defects in factory-supplied materials or factory workmanship will be performed without charge upon presentment for service at an authorized Jaguar retailer; any component covered by this warranty found to be defective in materials or workmanship will be repaired, or replaced, without charge, with a new or remanufactured part distributed by Jaguar, at its sole option. In addition, Jaguar warrants that an authorized Jaguar retailer will provide service adjustments and will replace defective 'wear parts' on your vehicle within the service adjustment warranty period.

Jaguar and your retailer are not responsible for any time that you lose, for any inconvenience you might be caused, for the loss of your transportation, or for any other incidental or consequential damages you may have.

The warranty period for the vehicle begins on the date of the first retail sale, or on the date of entry into demonstrator service, whichever occurs first. The basic warranty period is for four (4) years or until the vehicle has been driven 50,000 miles, whichever occurs first. The service adjustment warranty period is for one (1) year or until the vehicle has been driven 12,500 miles, whichever occurs first.

Warranty Coverage

The New Vehicle Limited Warranty covers any factory-supplied component of the Jaguar vehicle that is defective during the basic warranty period, with the exception of tires and items such as:

- Lubricants
- Normal maintenance items
- Regularly scheduled maintenance, parts and labor
- Wear parts, except as listed below

The warranty includes any part scheduled for routine replacement during the warranty period if it is defective. If a part fails at the same time it is due for replacement it is not covered by the warranty.

Wear parts

Wear parts are warranted for one (1) year or until the vehicle has been driven 12,500 miles, whichever occurs first. Wear parts include the following:

- Brake pads – defect only *
- Windshield wiper blades

* Brake pads are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

Brake discs (rotors)
Brake discs are covered for defects in material and workmanship only. Normal wear is not covered by the New Vehicle Limited Warranty.

Battery
The battery is warranted 100% for parts and labor for four (4) years or 50,000 miles, whichever occurs first.

Service adjustments
Any adjustment necessary to correct a defect in materials or workmanship will be performed without charge for one (1) year or until the vehicle has been driven 12,500 miles, whichever occurs first. The term 'adjustment' refers to minor repairs or adjustment not usually associated with the replacement of parts. Service adjustments include wheel and suspension alignment and wheel and tire balancing.

What is not Covered

Damage Caused by Accident; Alteration or Misuse of the Vehicle
Examples are:

- Damage caused by collision, fire, flood, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle
- Misuse of the vehicle, such as driving over curbs, overloading, racing, or using the vehicle as a stationary power source
- Alteration or modification of the vehicle, including changes to the body, chassis, or components after the vehicle leaves the control of Jaguar
- Tampering with the vehicle, tampering with the emissions systems or with other parts that affect these systems
- Disconnection or alteration of the odometer, or where the actual mileage cannot be determined due to the odometer being inoperative for an extended period of time
- Unauthorized replacement of the odometer / speedometer
- Use of contaminated or improper fuel or fluids
- Application of chemicals by the owner

Damage Caused by Use and/or the Environment
Surface corrosion and deterioration of paint, trim, and appearance items that result from use and/or exposure to the elements are not covered.

Examples are:

- Stone chips, scratches
- Dings or dents
- Road salt, tree sap
- Bird droppings
- Lightning, hail damage
- Windstorm damage
- Earthquake damage
- Water or flood damage

Damage Caused by Improper Maintenance
Damage caused by failure to maintain the vehicle, improperly maintaining the vehicle, or using the wrong fuel, oil, lubricants, or fluids is not covered. Refer to the Owner's Handbook for correct fluid levels, and the Maintenance Schedule in this handbook for proper ways to maintain your vehicle.

Examples are:

- Oil changes
- Engine tune-up
- Wiper blades
- Oils, lubricants and other fluids
- Oil / air filters
- Brake linings / pads
- Cleaning and polishing

Other Items and Conditions not Covered by This Warranty

- Parts and accessories on your vehicle that are not Jaguar-approved.
- Vehicles reported as follows: dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged or totaled.
- Service adjustments, alignments and wear parts after one (1) year or 12,500 miles, whichever occurs first.
- Paint color matching. Jaguar reserves the right to determine whether painting the repaired or replaced panel to match the original finish is practical. Jaguar will not under any circumstances pay for painting the entire car solely for paint color matching.
- Normal noises or vibration. Your vehicle is a mechanical device, and all mechanical devices make some sort of noise and/or vibration. These noises and vibrations can differ from vehicle to vehicle, and Jaguar recognizes those noises as normal and characteristic of the product. Normal noise and/or vibration, as well as deterioration caused by normal wear and tear, each as determined by Jaguar or its representative, are not covered by our New Vehicle Limited Warranty.

Extra-Warranty Adjustment

Sometimes Jaguar may offer a special adjustment program to pay all or part of the cost of certain repairs beyond the terms of the warranty. Check with your retailer or call 1-800-4 JAGUAR (1-800-452-4827) to determine whether any adjustment program is applicable to your vehicle. Please have available the following information:

- The model and the model year of your Jaguar vehicle
- The Vehicle Identification Number (VIN) – located on a plate at the bottom left corner of the windshield; also shown on your vehicle's registration and insurance cards

Jaguar Land Rover North America, LLC, reserves the right to make modifications in vehicles manufactured and/or sold by them at any time without incurring any obligation to make the same or similar modifications in vehicles previously manufactured and/or sold by them.

CORROSION PROTECTION LIMITED WARRANTY

Applicability: All 2015 Model Year Jaguar vehicles originally specified and built by Jaguar Cars Ltd. or Jaguar Land Rover Ltd. for, and registered in, the United States and Puerto Rico.

Warranty Statement

Jaguar warrants that if any corrosion perforation occurs on the body of a Jaguar vehicle within six (6) years, unlimited mileage, from the date of first retail sale or the date of entry into demonstrator service, whichever occurs first, the panels affected by corrosion perforation will be repaired, or replaced, at no charge to the owner.

Warranty coverage

This warranty applies only to corrosion perforation of painted body panels or the body shell. Corrosion perforation means the corroding-through of the vehicle body from the inside to the outside.

Any part or component bolted or attached to the body, such as the suspension or exhaust systems, is not covered by the warranty because it is not part of the 'body'. These components are covered by the New Vehicle Limited Warranty.

Sheet metal damage repairs

Any automotive body shop that is repairing sheet metal damage should be instructed to apply proper anti-corrosive materials to bring those repaired areas into conformity with the original protection provided by the manufacturer.

Aftermarket corrosion-proofing

Jaguar vehicles are protected internally with a wax-injection process. The use of aftermarket applications that contain solvents could compromise this factory coating. Claims for future corrosion perforation repairs could be denied because the factory coating had been rendered ineffectual.

Aluminum repairs

F-TYPE, XJ, and XK models employ full aluminum body panels and monocoque framework. All collision repairs must be performed by an authorized Jaguar Land Rover Aluminum Repair Center for the Corrosion Warranty to be applicable. Contact your local Jaguar retailer for details, or contact the Jaguar Customer Relationship Center at 1-800-4 JAGUAR (1-800-452-4827), option #9.

EMISSION DESIGN AND DEFECT WARRANTY

Applicability: All 2015 Model Year Jaguar vehicles, certified in accordance with the Federal Clean Air Act, which are originally specified and built by Jaguar for, and registered in, the United States and Puerto Rico.

Warranty Statement

Under the Federal Emission Design and Defect Warranty, Jaguar Land Rover North America, LLC, must provide coverage for two (2) years or 24,000 miles, whichever occurs first. Jaguar has voluntarily extended this warranty to four (4) years or 50,000 miles, whichever occurs first.

The warranty period for the vehicle begins on the date of the first retail sale, or on the date of entry into demonstrator or company service, whichever occurs first, and continues for four (4) years or until the vehicle has been driven 50,000 miles, whichever occurs first.

Items that require scheduled replacement are warranted up to the replacement interval as specified in the New Vehicle Limited Warranty.

Jaguar Land Rover North America, LLC, warrants that Jaguar vehicles are designed, built, and equipped so as to conform at the time of sale with the U.S. Environmental Protection Agency emission standards applicable at the time of manufacture, and are free from defects in factory-supplied materials and workmanship which could cause the vehicle to fail applicable regulations. You will not be charged for repair, replacement, or adjustments needed to correct emissions-related defects of the parts listed on page 12. Labor and diagnostic costs are included.

In addition, components noted with an asterisk (*) in the parts list on page 12 are covered for eight (8) years or 80,000 miles, whichever occurs first.

EMISSION PERFORMANCE WARRANTY

Applicability: All 2015 Model Year Jaguar vehicles, certified in accordance with the Federal Clean Air Act, which are originally specified and built by Jaguar for, and registered in, the United States and Puerto Rico.

Warranty Statement

The Federal Emission Performance Warranty is in effect for two (2) years or 24,000 miles, whichever occurs first, beginning on the date of the first retail sale or the date of entry into demonstrator or company service, whichever occurs first.

Under the Federal Emission Performance Warranty, Jaguar will repair, replace, or adjust, with no charge for labor, diagnosis or parts, any emission control device or system, if all of the following apply:

- **your Jaguar is maintained and operated in accordance with the written instructions for proper maintenance and use listed in the Owner's Manual and this Passport to Service, and**
- **your Jaguar fails to conform to the applicable emission standards as judged by an EPA-approved emission test, and**
- **you are subject to a penalty or sanction (including the denial of the right to use the vehicle) under local, State, or Federal law, and**
- **your Jaguar has not been tampered with, misused, or abused.**

In addition, components noted with an asterisk (*) in the parts list on page 12 are covered for eight (8) years or 80,000 miles, whichever occurs first.

EMISSION CONTROL SYSTEM WARRANTIES COVERAGE

The following is a list of the parts that are covered under the Federal Emission Control System Warranties.

Air Induction System

- Air Cleaner Assembly
- Intake Manifold
- Intake Manifold Actuator
- Intake Manifold Solenoid
- Intake Manifold Valve
- Hydrocarbon Trap
- Supercharger Assembly
- Supercharger Bypass Actuator
- Supercharger Intercooler
- Supercharger Intercooler Pump
- Supercharger Intercooler Radiator
- Turbocharger Assembly
- Turbocharger Intercooler

Catalytic Converter System

- Catalytic Converter * ‡
- Exhaust Manifold
- Exhaust Pipe (Manifold to Catalyst)

Fuel Delivery System

- Fuel Injector
- Fuel Injector Supply Manifold
- Fuel Pump Control Module
- High Pressure Fuel Pump Assembly
- In-Tank Fuel Pump Assembly
- Throttle Body Assembly

Powertrain Control System

- Camshaft Cover
- Engine Control Module * †
- Engine Control Module Sensors & Switches
- Malfunction Indicator Lamp (MIL) * §
- Transmission Control Module * †
- Transmission Control Module with Valve Assembly * †
- Transmission Control Valve Assembly
- Variable Valve Timing Solenoid
- Variable Valve Timing Unit

Positive Crankcase Ventilation System

- Breather Hose
- Breather Valve
- Oil Filler Cap

Evaporative Control System

- Fuel Filler Cap
- Fuel Tank
- Fuel Tank Filler Pipe/Hose Assembly
- Fuel Tank Leak Detection Assembly
- Fuel Vapor Purge Valve
- Fuel Vapor Storage Canister

Ignition System

- Ignition Coil
- Spark Plug

Miscellaneous Items

- Thermostat
- Adaptors, Belts, Boots, Brackets, Bushings, Clamps, Clips, Connectors, Couplings, Covers, Ducting, Fasteners, Filters, Flanges, Gaskets, Grommets, Hoses, Insulators, Labels, Pipes, Seals, Shields, Sleeves, Spacers, Straps, Tubing and Wiring used with the systems listed above.

* Parts covered for eight (8) years or 80,000 miles, whichever occurs first.
† Includes hardware and emissions related software changes.
‡ Includes downpipe where integral to catalytic converter assembly.
§ Includes instrument pack where MIL is not a serviceable part.

California Emission Control System Warranties are also applicable to vehicles registered in certain other states. Specific states and vehicle applicability are specified in this section.

YOUR WARRANTY RIGHTS AND OBLIGATIONS

The California Air Resources Board and Jaguar Land Rover North America, LLC, are pleased to explain the emission control system warranty on your 2015 Model Year Jaguar vehicle. In California, new motor vehicles must be designed, built and equipped to meet the State's stringent anti-smog standards. Jaguar Land Rover North America, LLC, must warrant the emission control system on your vehicle for the periods of time listed in this section, provided there has been no abuse, neglect, or improper maintenance of your vehicle.

Your emission control system may include parts such as the fuel injection system, the ignition system, the catalytic converter, and engine computer. Also included may be hoses, belts, connectors and other emission related assemblies.

Where a warrantable condition exists, Jaguar Land Rover North America, LLC, will repair your vehicle at no cost to you. Repairs include diagnosis, parts and labor.

Manufacturer's Warranty Coverage: All Except PZEV Certified Vehicles**

This warranty is applicable to all vehicles that are registered in Delaware, Oregon, Pennsylvania, and Washington and all vehicles (except those certified to PZEV** standards) that are registered in California, Connecticut, Maine, Maryland, Massachusetts, New Jersey, New York, Rhode Island, or Vermont.

The warranty period for the vehicle begins on the date of first retail sale, or on the date of entry into demonstrator or company service, whichever occurs first.

** PZEV (Partial Zero Emission Vehicle) is a vehicle certified to California's PZEV standards as indicated on the Vehicle Emission Control Information label located in the engine compartment.

For three (3) years or 50,000 miles (whichever occurs first):

- If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Jaguar to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
- If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Jaguar. This is your short-term emission control system DEFECTS WARRANTY. Jaguar has voluntarily extended your short-term emission control system DEFECTS WARRANTY to four (4) years or 50,000 miles, whichever occurs first. Parts covered under this DEFECTS WARRANTY are listed on page 12.

An emission-related warranted part is any part on the vehicle, or any part installed during a warranty repair, which affects any regulated emission from a motor vehicle that is subject to California emission standards.

For seven (7) years or 70,000 miles (whichever occurs first):

If a part listed on the seven (7) years or 70,000 miles parts list (refer to the table on page 15) is defective, the part will be repaired or replaced by Jaguar. This is your long-term emission control system DEFECTS WARRANTY.

Seven (7) Years or 70,000 Miles Parts List					
Part Name	Jaguar Model				
	2.0L XF	3.0L XF & XJ	5.0L XF & XJ	XK	F-TYPE
Air Cleaner Assembly				●	●
Camshaft Cover		●	●	●	●
Camshaft Position Sensor			●		
Coolant Temperature Sensor			● ‡		
Exhaust Manifold	●	●	●	●	●
Fuel Injector	●	●	●	●	●
Fuel Injector Supply Manifold	●	●	●	●	●
Fuel Pressure Sensor			● ‡		
Fuel Pump Control Module	●	●	●	●	●
Fuel Quality Sensor		●	●		
Fuel Tank	●	●	●	●	●
Fuel Tank Leak Detection Assembly	●	●	●	●	●
Fuel Vapor Storage Canister	●	●	●	●	●
High Pressure Fuel Pump		●	●	●	●
Intake Manifold	●	●	●	●	●
In-Tank Fuel Pump Assembly				●	●
Knock Sensor		●	●	● †	●
Supercharger Assembly		●	●	●	●
Supercharger Bypass Actuator		●	●	●	●
Supercharger Intercooler		●	●		●
Supercharger Intercooler Pump		●	●	●	●
Supercharger Intercooler Radiator		●	●	●	●
Thermostat			●		●
Throttle Body Assembly		●	●	●	●
Turbocharger Assembly	●				
Turbocharger Intercooler	●				
Variable Valve Timing Solenoid		●	●	●	●
Variable Valve Timing Unit	●	●	●	●	●

† *Supercharged engines only*

‡ *5.0L XJ only*

Manufacturer's Warranty Coverage: PZEV ** Certified Vehicles

This warranty is applicable only to vehicles that are certified to PZEV** standards and registered in California, Connecticut, Maine, Maryland, Massachusetts, New Jersey, New York, Rhode Island, or Vermont. Vehicles that are certified to PZEV** standards and registered in Delaware, Oregon, Pennsylvania, and Washington are covered under the warranty provisions specified on page 14.

The warranty period for the vehicle begins on the date of first retail sale, or on the date of entry into demonstrator or company service, whichever occurs first.

** PZEV (Partial Zero Emission Vehicle) is a vehicle certified to California's PZEV standards as indicated on the Vehicle Emission Control Information label located in the engine compartment.

For fifteen (15) years or 150,000 miles (whichever occurs first):

- If your vehicle fails a Smog Check inspection, all necessary repairs and adjustments will be made by Jaguar to ensure that your vehicle passes the inspection. This is your emission control system PERFORMANCE WARRANTY.
- If any emission-related part on your vehicle is defective, the part will be repaired or replaced by Jaguar. This is your emission control system DEFECTS WARRANTY. Parts covered under this DEFECTS WARRANTY are listed on page 12.

An emission-related warranted part is any part on the vehicle, or any part installed during a warranty repair, which affects any regulated emission from a motor vehicle that is subject to California emission standards.

Owner's Warranty Responsibilities

As the vehicle owner, you are responsible for the performance of the required maintenance listed in the Owner's Handbook and in this Passport to Service. Jaguar recommends that you retain all receipts covering maintenance on your vehicle, but Jaguar cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Jaguar retailer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed thirty (30) days.

As the vehicle owner, you should also be aware that Jaguar may deny you warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper maintenance, or unapproved modifications.

If you have any questions regarding your warranty rights and responsibilities or if you want to report what you believe to be violations of the terms of this warranty you should contact Jaguar Customer Relationship Center at 1-800-4 JAGUAR (1-800-452-4827) or the California Air Resources Board at:

State of California Air Resources Board
Mobile Source Operations Division
9528 Telstar Avenue
El Monte, CA 91731

California Maintenance Schedules

There are maintenance schedules and parts replacement intervals for California specification vehicles that are considered the minimum requirement. Any part scheduled for replacement at a scheduled maintenance interval is covered only up to that scheduled maintenance interval. The service and replacement intervals for these items are indicated in the maintenance schedules in the Owner's Handbook and Passport to Service maintenance section. Refer to pages 28 – 37 of this booklet.

US MILITARY SALES OVERSEAS DELIVERY VEHICLES WARRANTY PERIOD

Overseas delivery vehicles obtained through the US Military Sales Overseas Delivery Program that have been built to U.S.A. specifications are entitled to all applicable Jaguar warranties as detailed in this handbook. Warranty coverage begins on the retail delivery date in Europe.

OWNER'S RESPONSIBILITIES

All warranties except the Corrosion Protection Limited Warranty

It is the owner's responsibility to follow the Maintenance Schedule as detailed in the Owner's Handbook and this Passport to Service. Jaguar vehicles should have their first scheduled maintenance at the recommended interval (10,000, 15,000, or 16,000 miles, depending on the model; refer to the Maintenance Schedules on pages 28 – 35) or 12 months from the date of delivery, whichever occurs first. Subsequent maintenance must be carried out at intervals not to exceed the recommended distance or 12 months, whichever occurs first.

Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar recommends that the maintenance procedures be performed at intervals not to exceed six (6) months.

It is perfectly normal for the vehicle to consume some engine oil during normal use. It is the owner's responsibility to ensure that the engine oil is maintained at the proper level in between the scheduled maintenance intervals. Additionally, more frequent checks of under hood fluids and tire pressures can help minimize your chance of being inconvenienced while on the road, and may extend the life of certain wear and tear components. Jaguar retailers may offer supplemental maintenance services as a convenience to those owners who do not wish to perform these services themselves.

The owner must maintain a record of when and where each scheduled maintenance service was performed. Jaguar may request proof that the required scheduled maintenance service has been performed at the correct time.

Scheduled maintenance may be performed by any service agency that is in the business of servicing this type of vehicle. The vehicle owner may also perform the maintenance; however, he may be required to show that the proper parts were used and that he was able to perform the maintenance correctly. Improper maintenance performed by anyone other than a Jaguar retailer that results in repair costs during the warranty period are the responsibility of the vehicle owner.

The instructions in the Owner's Handbook and this Passport to Service specify that certain service parts are to be replaced at recommended intervals. These replacement parts are not covered by any Vehicle Warranty at any time unless the service part is shown to be defective during the warranty period.

It is the owner's responsibility to use only fuel which is specified in the Owner's Handbook. The use of leaded or alternative fuels could adversely affect the emission control system causing the vehicle to fail an emission test. Subsequent repairs are the responsibility of the owner. Consult your local Jaguar retailer as to when alternative fuel blends may be used, and the limitations involved.

All receipts covering maintenance work should be transferred to the new owner if the vehicle is sold.

WHO MAY PERFORM WARRANTY WORK

New Vehicle Limited Warranty

Only authorized Jaguar retailers may perform repairs, adjustment and replacement of parts under the Jaguar New Vehicle Limited Warranty. In an emergency situation, when no authorized Jaguar retailer is available and it is not possible to get the vehicle to such a retailer, necessary repairs effected by any available service establishment may be covered by the warranty. The owner is entitled to reimbursement for emergency repairs to items covered under this warranty, but the reimbursement is not to exceed the manufacturer's suggested retail price for all warranted parts replaced, labor charges based on the manufacturer's recommended time allowance for the warranty repair and the geographically appropriate hourly labor rate. Replaced parts and paid invoices must be presented at a Jaguar retailer as a condition of reimbursement for emergency repairs not performed at a Jaguar retailer.

Corrosion Protection Limited Warranty

Only authorized Jaguar retailers may perform repairs and replacement of parts under the Jaguar Corrosion Protection Limited Warranty.

Emission Control System Warranties

Repair to, or replacement of, any emission control system part found to be defective and covered by a Jaguar warranty will be performed by the Jaguar authorized retailer at his place of business at no charge to the owner for labor (including diagnosis) and parts.

The owner may elect to have maintenance, replacement, or repair of the emission control system performed by any automobile repair establishment or individual. The owner may elect to use parts other than Jaguar-approved service or remanufactured parts without invalidating this warranty; however, the cost of such service and parts will not be covered under the warranty.

While it is preferable that emission control system maintenance and repair work be performed by a Jaguar retailer, the validity of Jaguar emission warranties does not depend on it. Maintenance, replacement, or repair of emission control devices and systems may be performed by any automotive repair establishment or individual, using a certified part. Furthermore, the validity of the warranty does not depend on the use of any particular brand of replacement parts.

REPLACEMENT EMISSION PARTS

The Jaguar emission control system was designed, built, tested and certified using genuine Jaguar parts, and the vehicle is certified by the manufacturer as being in conformity with Environmental Protection Agency and/or California Air Resources Board emission control regulations. It is recommended that any replacement parts used for maintenance, repair, or replacement be Jaguar-approved service or remanufactured parts.

The use of replacement parts that are not of equivalent quality may impair the effectiveness of the emission control system. An owner using such parts should make sure that they are warranted by the manufacturer to be equivalent to genuine Jaguar parts in performance and durability.

The use of non-Jaguar-approved parts does not automatically invalidate the warranty. However, such parts are not covered under the warranty unless the non-Jaguar part is damaged by a Jaguar-approved service or remanufactured part.

CONDITIONS FOR ACCEPTANCE OF EMISSION CONTROL SYSTEM WARRANTY LIABILITY

Jaguar will not deny warranty liability resulting from:

- Properly installed, certified parts used in maintenance or repairs
- Any cause attributable to the manufacturer
- Warranty or pre-delivery work performed by the selling retailer (or by any other authorized service facility)

Nor will Jaguar deny such coverage because of work performed in an emergency situation to rectify an unsafe condition (including an unsafe driveability condition) attributable to the manufacturer if the owner has taken timely steps to put the vehicle back in performing condition.

Jaguar will not reject any claim because of the use of an uncertified or unapproved part, or for noncompliance with any maintenance instruction, unless this action has caused the vehicle to fail to comply with emission standards.

A Word from Your Retailer About the Emission Control Equipment on Your New Vehicle

We want you to know that at the time your new Jaguar was delivered:

1. Based upon written notification furnished by the manufacturer, we have knowledge that this vehicle is covered by an Environmental Protection Agency (EPA) Certificate of Conformity.
2. We have made a visual inspection limited to those emission control devices or portions thereof which are visible without removal or adjustment of any component or system of the vehicle, whether emissions-related or otherwise. Based on such visual inspection, there are no apparent deficiencies in the installation of emission control devices by the manufacturer. ('Emissions control device' is limited to all devices installed on a vehicle for the sole or primary purpose of controlling vehicle emissions which were not in general use prior to 1968.)
3. We have performed all emission control system preparation required by the manufacturer prior to the sale of the vehicle, as set forth in the current pre-delivery service manual provided by the manufacturer.

4. Except as may be provided in Paragraph 5 below, if this vehicle fails an EPA-approved emission test prior to the expiration of three (3) months or 4,000 miles (whichever occurs first) from the date or mileage at the time of delivery to the ultimate purchaser, and the vehicle has been maintained and used in accordance with the written instructions for proper maintenance and use, then the vehicle manufacturer shall remedy the nonconformity free of charge to the vehicle owner under the terms of the manufacturer's emission performance warranty.
5. If the vehicle with which this statement is delivered was placed in service as a demonstrator or company car prior to delivery, the manufacturer's emission performance warranty period commenced on the date the vehicle was first placed in service. Demonstrator vehicles or company cars will be identified as such on page ii of this booklet, where the date of entry into service is recorded.

NOTE: The retailer makes no representation or warranty that the emission control system or any part thereof is without defect nor that the system will perform properly. The manufacturer's emission performance warranty referred to above furnished with this vehicle is solely that of the manufacturer.

This statement is required by section 207 of the Clean Air Act (42 U.S.C. 7541) and the EPA regulations issued thereunder.

WARRANTY COVERAGE FOR ALTERED OR CONVERTED VEHICLES

All Jaguar vehicles incorporating alterations or conversions (examples: convertibles, limousines) outside of Jaguar authorized programs will continue to carry the Jaguar warranty only on those areas of the vehicle that are not affected by the alteration or conversion.

HOW TO OBTAIN WARRANTY REPAIRS

New Vehicle Limited Warranty, Corrosion Protection Limited Warranty

To obtain repairs, replacements, service adjustments or wear parts replacement under your limited warranty, you must present your vehicle to an authorized Jaguar retailer (unless it is an 'emergency repair' as defined on page 17 of this handbook) within the applicable warranty period and request the warranty service you would like to receive. When making warranty repairs, the retailer will use genuine Jaguar parts or remanufactured parts that are authorized by Jaguar.

Federal Emission Control System Warranties

A warranty claim made under either the Emission Design and Defect Warranty or the Emission Performance Warranty may be submitted by bringing the Jaguar vehicle to any authorized Jaguar retailer or to any facility authorized by Jaguar to perform such work or service. If the emission warranty claim is accepted, it will be the obligation of Jaguar to make all adjustments, repairs or replacements needed to ensure that the vehicle complies with applicable Environmental Protection Agency (EPA) emission standards, and that the vehicle will continue to comply and operate safely throughout the warranty period (provided the Jaguar vehicle is properly maintained and operated). The warranty work required will be performed at the expense of Jaguar only if the repairs are performed by an authorized Jaguar retailer or by any facility authorized by Jaguar to perform such work or service.

Most Jaguar retailers will be able to inform owners promptly as to whether a claim under either vehicle emission warranty is covered. If the retailer informs the owner that an emission warranty claim is not covered within the applicable emissions warranty period, the claim will be sent to Jaguar for a final determination. Jaguar must render a final decision within 30 days of the date the vehicle was presented to an authorized Jaguar retailer or facility for emission related repair, or within the time period set by local, state or federal law for vehicle repairs to be completed without incurring further penalties or sanctions, whichever period is shorter. However, this time period may be extended if the owner requests a delay, or if an event occurs that is not attributable to Jaguar or to the authorized repair facility. If Jaguar agrees that the claim is not valid, a written explanation of the reasons why the claim is being denied will be provided.

If, under the Emission Performance Warranty only, a final determination is not received during the required time period, and the failure is not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar, Jaguar will be responsible for repairing the Jaguar vehicle's emission control system free of charge. Similarly, if, under the Emission Performance Warranty only, the authorized repair facility is unable (for reasons not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar) to repair the Jaguar vehicle within the required time period, the owner shall be entitled to have the warranty remedy performed at the expense of Jaguar by any repair facility of the owner's choosing.

If the Jaguar vehicle must be tested, or other procedures must be performed to determine that the emission claim is valid, Jaguar must pay those expenses. However, if it is determined that there is reason to reject the claim, these expenses are the responsibility of the vehicle owner.

Further information concerning the vehicle emission control system warranties may be obtained by contacting the Jaguar Customer Relationship Center. Refer to page 24 for the address and telephone number. Information may also be obtained and violations of warranty terms may be reported by contacting the EPA.

Director, Certification and
Compliance Division (6405-J)
Environmental Protection Agency 1200
Pennsylvania Avenue N.W.
Washington, DC 20460

California Emission Control System Warranties

A warranty claim made under either the Emission Defect Warranty or the Emission Performance Warranty may be submitted by bringing the Jaguar vehicle to any authorized Jaguar retailer or to any facility authorized by Jaguar to perform such work or service. If the emission warranty claim is accepted, it will be the obligation of Jaguar to make all adjustments, repairs or replacements needed to ensure that the vehicle complies with applicable California Air Resources Board (CARB) and Environmental Protection Agency (EPA) emission standards, and that the vehicle will continue to comply and operate safely throughout the warranty period (provided the Jaguar vehicle is properly maintained and operated). The warranty work required will be performed at the expense of Jaguar only if the repairs are performed by an authorized Jaguar retailer or by any facility authorized by Jaguar to perform such work or service.

California Smog Check Test

If a Jaguar vehicle fails a Smog Check test, the vehicle should be taken to an authorized Jaguar retailer for rectification and warranty claim submission. A copy of the failed Smog Check test printout must be presented to the retailer when the vehicle is delivered. At the option of the vehicle owner, the diagnosis of the failure can be made by the Jaguar retailer and the repairs performed by another authorized repair facility.

Most Jaguar retailers will be able to inform owners promptly as to whether a claim under either vehicle emission warranty is covered. If the retailer informs the owner that an emission warranty claim is not covered within the applicable emission warranty period, the claim will be sent to Jaguar for a final determination. Jaguar must render a final decision within 30 days of the date the vehicle was presented to an authorized Jaguar retailer or facility for emission related repair, or within the time period set by local, state or federal law for vehicle repairs to be completed without incurring further penalties or sanctions, whichever period is shorter. However, this time period may be extended if the owner requests a delay, or if an event occurs that is not attributable to Jaguar or to the authorized repair facility. If Jaguar agrees that the claim is not valid, a written explanation of the reasons why the claim is being denied will be provided.

If, under the Emission Performance Warranty only, a final determination is not received during the required time period, and the failure is not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar, Jaguar will be responsible for repairing the Jaguar vehicle's emission control system free of charge. Similarly, if, under the Emission Performance Warranty only, the authorized repair facility is unable (for reasons not attributable to the owner / operator or to events that are beyond the control of the repair facility and Jaguar) to repair the Jaguar vehicle within the required time period, the owner shall be entitled to have the warranty remedy performed at the expense of Jaguar by any repair facility of the owner's choosing.

If the Jaguar vehicle must be tested, or other procedures must be performed to determine that the emission claim is valid, Jaguar must pay those expenses. However, if it is determined that there is reason to reject the claim, these expenses are the responsibility of the vehicle owner.

Further information concerning the vehicle emission warranties may be obtained by contacting the Jaguar Customer Relationship Center. Refer to page 24 for the address and telephone number. Information may also be obtained and violations of warranty terms may be reported by contacting the EPA and/or CARB.

Director, Certification and
Compliance Division (6405-J)
Environmental Protection Agency 1200
Pennsylvania Avenue N.W.
Washington, DC 20460

State of California Air Resources Board
Mobile Source Operations Division
9528 Telstar Ave.
El Monte, CA 91731

CUSTOMER RELATIONSHIP CENTER

If you are dissatisfied with warranty repairs performed on your Jaguar, the following steps should be taken to address your concerns:

- Discuss your concern with the retailer's Service Manager and, if necessary, the owner or General Manager of the Jaguar retailer.
- If the retailer cannot resolve the concern to your satisfaction, you may contact the Jaguar Customer Relationship Center using one of the following options:

  Jaguar Land Rover North America, LLC
  ATTN: Customer Relationship Center
  555 MacArthur Boulevard
  Mahwah, New Jersey 07430-9890

  1-800-4 JAGUAR (1-800-452-4827), option #9

  Online: Go to **jaguarusa.com**; click on 'Contact Us' at the bottom of the Home page, then select 'Email Jaguar >>' for the online form.

When contacting Jaguar by telephone, a Customer Relationship Representative will answer your call and work with your retailer to help resolve your concern. Customer Relationship Representatives are available Monday through Friday between the hours of 8:30 am and 7:00 pm, EST.

In order to expedite resolution of your concern, please provide the Customer Relationship Representative with the following information:

- The model and model year of your Jaguar vehicle
- The Vehicle Identification Number (VIN) – located on a plate at the bottom left corner of the windshield; also shown on your vehicle's registration and insurance cards and on your personalized *Jaguar Experience* card
- Approximate mileage
- The vehicle's date of sale
- The selling retailer's name and address
- The servicing retailer's name and address (if different from selling retailer)
- Brief details of the concern.

State sponsored alternative dispute resolution programs

Jaguar participates in state-sponsored alternative dispute resolution programs where they are available and required by law. These programs are essentially third party panels comprised of consumers and/or industry members.

The alternative dispute resolution programs are established and operated by state agencies. The state agency responsible for administering the program in your state should be contacted for further information.

Independent alternative dispute resolution programs

Jaguar participates in two independent alternative dispute resolution programs. AutoCAP (Automotive Consumer Action Program) and BBB AUTO LINE® are national programs sponsored by the National Automotive Dealers Association and the Better Business Bureau respectively. Consumers may contact AutoCAP through their state's Department of Motor Vehicles or BBB AUTO LINE® through the Better Business Bureau. For details on BBB AUTO LINE®, please refer to the Dispute Resolution Supplement.

State replacement / refund statutes ('Lemon Law' rights)

Lemon laws permit owners to obtain a replacement vehicle or a refund of the purchase price under certain circumstances. The provisions of the laws vary from state to state. To the extent allowed by state law, it is required that you first provide Jaguar with written notification of any defects or nonconformities covered by state laws. In some states, Jaguar may have the right to a final attempt to correct the warranty noncomformity before you pursue the remedies provided by the laws. Your written notification should be sent by certified mail to the address on page 24.

REPORTING SAFETY DEFECTS (U.S. ONLY)

If you believe that your vehicle has a defect which could cause a crash or could cause injury or death, you should immediately inform the National Highway Traffic Safety Administration (NHTSA) in addition to notifying Jaguar Land Rover North America, LLC.

If NHTSA receives similar complaints, it may open an investigation, and if it finds that a safety defect exists in a group of vehicles, it may order a recall and remedy campaign. However, NHTSA cannot become involved in individual problems between you, your retailer, or Jaguar Land Rover North America, LLC.

To contact NHTSA, you may either call the Vehicle Safety Hotline toll-free at 1-888-327-4236 (TTY: 1-800-424-9153) or write to:

National Highway Traffic Safety Administration
Office of Defects Investigation / CRD
NVS-216
1200 New Jersey SE
Washington, DC 20590

In addition, the NHTSA maintains a website at **www.safercar.gov**. You can also obtain other information about motor vehicle safety from the Hotline.

JAGUAR EXPERIENCE

The *Jaguar Experience* is an exclusive collection of privileges and services for Jaguar owners. Further information regarding specific owner benefits are detailed in your *Jaguar Experience* Welcome Kit, which is mailed a few weeks after delivery of your Jaguar.
For your convenience, you may also visit **www.jaguarusa.com**.

JAGUAR ASSISTANCE PROGRAM

As part of Jaguar's commitment to a pleasurable driving experience, the Jaguar Assistance Program is furnished at no additional cost to you for the term of your New Vehicle Limited Warranty.

The Jaguar Assistance Program is only available to vehicles with a valid New Vehicle Limited Warranty (4 years/50,000 miles, whichever occurs first). If your New Vehicle Limited Warranty is cancelled or voided for any reason (including, but not limited to, an unauthorized modification or alteration to the vehicle, or if the vehicle's title is reported as dismantled, fire, flood, junk, rebuilt, reconstructed, salvaged, totaled, or stolen) your Jaguar Assistance Program privileges and services detailed herein are also cancelled and voided. The Jaguar Assistance Program does not apply beyond a valid New Vehicle Limited Warranty (4 years/50,000 miles, whichever occurs first).

The benefits detailed here are available 24 hours a day, 365 days a year, through our toll-free Assistance Line:

1-800-4 JAGUAR
(1-800-452-4827) Option #1

ASSISTANCE PROGRAM BENEFITS

24-hour emergency towing

In the event of a mechanical disablement of your Jaguar vehicle which renders the vehicle inoperative, the Jaguar Assistance Center will arrange to transport your vehicle to the nearest Jaguar retailer. This service will be provided throughout the U.S., Canada and Puerto Rico at no cost to you. Your vehicle must be accessible to our dispatched transport facility (as determined by our facility) to receive this service.

24-hour roadside assistance

Should you accidentally run out of fuel, require a battery jump or lock-out assistance, or need help in changing a flat tire, the Jaguar Assistance Center will dispatch a facility to deliver a small quantity of fuel, change a flat tire with your inflated spare, or arrange a battery jump to allow you to proceed to your destination.

Trip interruption benefits

Trip interruption benefits are provided in the event of a warranty-related disablement that occurs more than 50 miles from your primary residence. Reasonable reimbursement for meals, lodging and alternate transportation expenses are included, unless you have already reached your final destination*.

It is required that you contact the Jaguar Assistance Center to obtain pre-authorization of claim expenses. Original receipts must be provided for your reimbursement to be processed. Items such as entertainment, non-essential goods and services, rental vehicle drop-off fees, expenses and claims paid by your insurance company or other provider, and insurance deductibles are not eligible for reimbursement.

*Please Note: Reimbursement for meals and lodging is not extended if you have already reached your final or intended destination.

Jaguar retailer locator service

The Jaguar Assistance Center will provide Jaguar owners with the location and phone number of the nearest Jaguar retailer. This will enable owners to locate Jaguar authorized parts and service while traveling via a simple toll-free call from anywhere in the U.S.

Jaguar customized trip routing service

This benefit provides comprehensive information about the most time saving (direct) or scenic routes to travel. It includes easy-to-follow maps, a highlighted travel planner specific to your route and destination, mileage guides, points of interest and other useful material to make your trip easier and more enjoyable. Please call the toll-free Assistance Line to order your customized trip routing.

Using the Jaguar Assistance Center

If your Jaguar vehicle becomes disabled while in operation, proceed as follows:

- Call the 24-hour toll-free Assistance Line:

  1-800-4 JAGUAR
  (1-800-452-4827) Option #1

- Provide the Jaguar Assistance Center representative with your name, the vehicle identification number (VIN), the current mileage of your vehicle, the vehicle location, a telephone number where you can be reached and a brief description of the problem. The 17-digit VIN appears on the Owner and Vehicle Identification page (page ii) of this booklet, on your insurance card, and on the plate located at the bottom left of the vehicle windshield.

The Jaguar Assistance Center representative will work with you to find the best solution to your problem. If it is safe to do so, it is recommended that you remain with your vehicle until assistance arrives.

Exceptions

The Jaguar Assistance Program does NOT cover the following:

- Disablements caused by accidents, collisions or vandalism
- Jaguar rental fleet vehicles

Maintenance must be carried out at intervals not to exceed 16,000 miles or one year, whichever occurs first. Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar recommends that the maintenance procedures be performed at intervals not to exceed six months.

Interval: Miles x 1,000	16	32	48	64	80	96	112	128	144	160
SERVICE Interval: Years	1	2	3	4	5	6	7	8	9	10
Check function of all exterior lights, horn, and warning lights	●	●	●	●	●	●	●	●	●	●
Inspect wiper blades for wear; check wiper operation	●	●	●	●	●	●	●	●	●	●
Check / top up brake fluid level	●	●	●	●	●	●	●	●	●	●
Check coolant protection / top up coolant level	●	●	●	●	●	●	●	●	●	●
Check / top up power steering fluid level	●	●	●	●	●	●	●	●	●	●
Check / top up windshield washer fluid level	●	●	●	●	●	●	●	●	●	●
Record battery code		●		●		●		●		●
Visually check under hood and under body for any fluid leaks	●	●	●	●	●	●	●	●	●	●
Inspect brake pads for wear; check rotor condition when pads are changed	●	●	●	●	●	●	●	●	●	●
Check tires (including spare tire): – pressure, tread depth and general condition – signs of uneven wear – correct size and type	●	●	●	●	●	●	●	●	●	●

Interval: Miles x 1,000	16	32	48	64	80	96	112	128	144	160
SERVICE **Interval: Years**	1	2	3	4	5	6	7	8	9	10
Verify electronic parking brake operation	●	●	●	●	●	●	●	●	●	●
Replace engine oil and oil filter	●	●	●	●	●	●	●	●	●	●
Replace pollen filter		●		●		●		●		●
Replace air filter element				●				●		
Replace brake fluid	**Every 3 years regardless of mileage**									
Replace spark plugs	**Every 6 years or 96,000 miles**									
Replace supercharger drive belt	**Every 6 years or 96,000 miles**									
Replace accessory drive belt	**Every 9 years or 144,000 miles**									
Replace engine coolant	**Every 10 years or 160,000 miles**									
Conduct road test	●	●	●	●	●	●	●	●	●	●
Reset Service Indicator	●	●	●	●	●	●	●	●	●	●
Reset Engine Oil Level Indicator	●	●	●	●	●	●	●	●	●	●
Endorse Service Record	●	●	●	●	●	●	●	●	●	●
Check for any applicable outstanding Service Actions or Recalls	●	●	●	●	●	●	●	●	●	●

Maintenance must be carried out at intervals not to exceed 10,000 miles or one year, whichever occurs first. Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar recommends that the maintenance procedures be performed at intervals not to exceed six months.

Interval: Miles x 1,000	10	20	30	40	50	60	70	80	90	100
SERVICE **Interval: Years**	1	2	3	4	5	6	7	8	9	10
Check function of all exterior lights, horn, and warning lights	●	●	●	●	●	●	●	●	●	●
Inspect wiper blades for wear; check wiper operation	●	●	●	●	●	●	●	●	●	●
Check / top up brake fluid level	●	●	●	●	●	●	●	●	●	●
Check coolant protection / top up coolant level	●	●	●	●	●	●	●	●	●	●
Check / top up power assisted steering fluid level	●	●	●	●	●	●	●	●	●	●
Check / top up windshield washer fluid level	●	●	●	●	●	●	●	●	●	●
Check / top up battery electrolyte level		●		●		●		●		●
Visually check under hood and under body for any fluid leaks	●	●	●	●	●	●	●	●	●	●
Inspect brake pads for wear; check rotor condition when pads are changed	●	●	●	●	●	●	●	●	●	●
Check tires (including spare tire): – pressure, tread depth and general condition – signs of uneven wear – correct size and type	●	●	●	●	●	●	●	●	●	●

Interval: Miles x 1,000	10	20	30	40	50	60	70	80	90	100
SERVICE **Interval: Years**	1	2	3	4	5	6	7	8	9	10
Verify electronic parking brake operation	●	●	●	●	●	●	●	●	●	●
Replace engine oil and oil filter	●	●	●	●	●	●	●	●	●	●
Replace climate controlled seat cushion motor filters (if equipped)		●		●		●		●		●
Replace pollen filter		●		●		●		●		●
Replace air filter element			●			●			●	
Replace brake fluid	**Every 3 years regardless of mileage**									
Replace spark plugs	**Every 9 years or 90,000 miles**									
Replace accessory drive belt	**Every 9 years or 140,000 miles**									
Replace engine coolant	**Every 10 years or 160,000 miles**									
Conduct road test	●	●	●	●	●	●	●	●	●	●
Reset Service Indicator	●	●	●	●	●	●	●	●	●	●
Endorse Service Record	●	●	●	●	●	●	●	●	●	●
Check for any applicable outstanding Service Actions or Recalls	●	●	●	●	●	●	●	●	●	●

Maintenance must be carried out at intervals not to exceed 16,000 miles or one year, whichever occurs first. Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar recommends that the maintenance procedures be performed at intervals not to exceed six months.

Interval: Miles x 1,000	16	32	48	64	80	96	112	128	144	160
SERVICE **Interval: Years**	1	2	3	4	5	6	7	8	9	10
Check function of all exterior lights, horn, and warning lights	●	●	●	●	●	●	●	●	●	●
Inspect wiper blades for wear; check wiper operation	●	●	●	●	●	●	●	●	●	●
Check / top up brake fluid level	●	●	●	●	●	●	●	●	●	●
Check coolant protection / top up coolant level	●	●	●	●	●	●	●	●	●	●
Check / top up power assisted steering fluid level	●	●	●	●	●	●	●	●	●	●
Check / top up windshield washer fluid level	●	●	●	●	●	●	●	●	●	●
Check / top up battery electrolyte level		●		●		●		●		●
Visually check under hood and under body for any fluid leaks	●	●	●	●	●	●	●	●	●	●
Inspect brake pads for wear; check rotor condition when pads are changed	●	●	●	●	●	●	●	●	●	●
Check tires (including spare tire): – pressure, tread depth and general condition – signs of uneven wear – correct size and type	●	●	●	●	●	●	●	●	●	●

Interval: Miles x 1,000	16	32	48	64	80	96	112	128	144	160
SERVICE **Interval: Years**	1	2	3	4	5	6	7	8	9	10
Verify electronic parking brake operation	●	●	●	●	●	●	●	●	●	●
Replace engine oil and oil filter	●	●	●	●	●	●	●	●	●	●
Replace climate controlled seat cushion motor filters (if equipped)		●		●		●		●		●
Replace pollen filter		●		●		●		●		●
Replace air filter element			●			●			●	
Replace brake fluid	**Every 3 years regardless of mileage**									
Replace spark plugs	**Every 6 years or 96,000 miles**									
Replace supercharger drive belt	**Every 6 years or 96,000 miles**									
Replace accessory drive belt	**Every 9 years or 144,000 miles**									
Replace engine coolant	**Every 9 years or 160,000 miles**									
Transfer case service (AWD models ony)	**Every 5 years or 80,000 miles**									
Conduct road test	●	●	●	●	●	●	●	●	●	●
Reset Service Indicator	●	●	●	●	●	●	●	●	●	●
Reset Engine Oil Level Indicator	●	●	●	●	●	●	●	●	●	●
Endorse Service Record	●	●	●	●	●	●	●	●	●	●
Check for any applicable outstanding Service Actions or Recalls	●	●	●	●	●	●	●	●	●	●

Maintenance must be carried out at intervals not to exceed 16,000 miles or one year, whichever occurs first. Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar recommends that the maintenance procedures be performed at intervals not to exceed six months.

Interval: Miles x 1,000	16	32	48	64	80	96	112	128	144	160
SERVICE **Interval: Years**	1	2	3	4	5	6	7	8	9	10
Check function of all exterior lights, horn, and warning lights	●	●	●	●	●	●	●	●	●	●
Inspect wiper blades for wear; check wiper operation	●	●	●	●	●	●	●	●	●	●
Check / top up brake fluid level	●	●	●	●	●	●	●	●	●	●
Check coolant protection / top up coolant level	●	●	●	●	●	●	●	●	●	●
Check / top up power assisted steering fluid level	●	●	●	●	●	●	●	●	●	●
Check / top up windshield washer fluid level	●	●	●	●	●	●	●	●	●	●
Check / top up battery electrolyte level		●		●		●		●		●
Visually check under hood and under body for any fluid leaks	●	●	●	●	●	●	●	●	●	●
Inspect brake pads for wear; check rotor condition when pads are changed	●	●	●	●	●	●	●	●	●	●
Check tires (including spare tire): – pressure, tread depth and general condition – signs of uneven wear – correct size and type	●	●	●	●	●	●	●	●	●	●

Interval: Miles x 1,000	16	32	48	64	80	96	112	128	144	160
SERVICE **Interval: Years**	1	2	3	4	5	6	7	8	9	10
Verify electronic parking brake operation	●	●	●	●	●	●	●	●	●	●
Replace engine oil and oil filter	●	●	●	●	●	●	●	●	●	●
Replace climate controlled seat cushion motor filters (if equipped)		●		●		●		●		●
Replace pollen filter		●		●		●		●		●
Replace air filter element			●			●			●	
Replace brake fluid	**Every 3 years regardless of mileage**									
Replace spark plugs	**Every 6 years or 96,000 miles**									
Replace supercharger drive belt	**Every 6 years or 96,000 miles**									
Replace accessory drive belt	**Every 9 years or 144,000 miles**									
Replace engine coolant	**Every 9 years or 160,000 miles**									
Conduct road test	●	●	●	●	●	●	●	●	●	●
Reset Service Indicator	●	●	●	●	●	●	●	●	●	●
Reset Engine Oil Level Indicator	●	●	●	●	●	●	●	●	●	●
Endorse Service Record	●	●	●	●	●	●	●	●	●	●
Check for any applicable outstanding Service Actions or Recalls	●	●	●	●	●	●	●	●	●	●

Maintenance must be carried out at intervals not to exceed 15,000 miles or one year, whichever occurs first. Should the vehicle have a high proportion of short journeys or operate in severe conditions, Jaguar recommends that the maintenance procedures be performed at intervals not to exceed six months.

Interval: Miles x 1,000	15	30	45	60	75	90	105	120	135	150
SERVICE Interval: Years	1	2	3	4	5	6	7	8	9	10
Check function of all exterior lights, horn, and warning lights	●	●	●	●	●	●	●	●	●	●
Inspect wiper blades for wear; check wiper operation	●	●	●	●	●	●	●	●	●	●
Check / top up brake fluid level	●	●	●	●	●	●	●	●	●	●
Check coolant protection / top up coolant level	●	●	●	●	●	●	●	●	●	●
Check / top up power assisted steering fluid level	●	●	●	●	●	●	●	●	●	●
Check / top up windshield washer fluid level	●	●	●	●	●	●	●	●	●	●
Check / top up battery electrolyte level		●		●		●		●		●
Visually check under hood and under body for any fluid leaks	●	●	●	●	●	●	●	●	●	●
Inspect brake pads for wear; check rotor condition when pads are changed	●	●	●	●	●	●	●	●	●	●
Check tires (including spare tire): – pressure, tread depth and general condition – signs of uneven wear – correct size and type	●	●	●	●	●	●	●	●	●	●

Interval: Miles x 1,000	15	30	45	60	75	90	105	120	135	150
SERVICE **Interval: Years**	1	2	3	4	5	6	7	8	9	10
Verify electronic parking brake operation	●	●	●	●	●	●	●	●	●	●
Replace engine oil and oil filter	●	●	●	●	●	●	●	●	●	●
Replace climate controlled seat cushion motor filters (if equipped)		●		●		●		●		●
Replace pollen filters	●	●	●	●	●	●	●	●	●	●
Replace air filter element			●			●			●	
Replace brake fluid	**Every 2 years regardless of mileage**									
Replace spark plugs	**Every 7 years or 105,000 miles**									
Replace supercharger drive belt (if equipped)	**Every 7 years or 105,000 miles**									
Replace accessory drive belt	**Every 10 years or 150,000 miles**									
Replace engine coolant	**Every 10 years or 150,000 miles**									
Replace transmission fluid (Supercharged only)	**150,000 miles**									
Conduct road test	●	●	●	●	●	●	●	●	●	●
Reset Service Indicator	●	●	●	●	●	●	●	●	●	●
Reset Engine Oil Level Indicator	●	●	●	●	●	●	●	●	●	●
Endorse Service Record	●	●	●	●	●	●	●	●	●	●
Check for any applicable outstanding Service Actions or Recalls	●	●	●	●	●	●	●	●	●	●

JAGUAR CLUBS OF NORTH AMERICA



The Jaguar Clubs of North America (JCNA), founded on January 16, 1958, exists to promote and encourage a spirit of mutual interest and assistance among owners of Jaguar automobiles. JCNA assists in the formation of local Jaguar owner's clubs and charters these groups to provide a means for the exchange of information concerning Jaguar automobiles. JCNA also publishes periodic bulletins and magazines containing material of interest to members.

JCNA sponsors Championship competitions for members in *Concours d'Elegance*, road rallies and slaloms, and encourages affiliate clubs to take part in these activities. Local clubs also hold social meetings, tours and other events.

JCNA dues include a subscription to the JAGUAR JOURNAL, a bi-monthly magazine containing articles of interest to all Jaguar owners. The JOURNAL covers Jaguar company, product and racing news, technical data, club activity information, and feature articles of general interest with a Jaguar focus.

To receive JCNA information and a list of local clubs, visit the website at **www.JCNA.com**, call 1-888-CLUBJAG (1-888-258-2524) (not for Roadside Assistance) or complete and mail the postcard found at the back of this book.

JCNA is an independent organization and is not affiliated with Jaguar Land Rover North America, LLC, or Jaguar Land Rover Canada ULC.

The views expressed by The Jaguar Clubs of North America are not necessarily those of Jaguar Land Rover North America, LLC, or Jaguar Land Rover Canada ULC.

Vehicle Registration / Owner Information Change Card

USE THIS CARD FOR CHANGES IN NAME, ADDRESS, OR OWNERSHIP.

Vehicle in Warranty? ☐ Yes ☐ No

Make Model Year

								F							

Vehicle Identification Number (VIN)
(Found on page ii of this booklet or on a plate at the base of the left-hand windshield of your vehicle.)

Engine Number
(Found on the upper left front engine block adjacent to the left-hand lifting eye.)

Change in Ownership, Name or Address:

Owner's Name

Address

City State Zip

Phone e-mail

Date of Purchase Mileage

Owner's Signature

Original Owner's Name

Original Selling Retailer Name Retailer No.

Original Selling Retailer Address

Delivery Date

Original Owner's Signature

PLEASE DETACH AT PERFORATION AND MAIL THIS CARD.

This card should be used to notify Jaguar Land Rover North America, LLC, in the event that the vehicle is transferred to a new owner or the current owner's name or address should change. It is important that this information be maintained by Jaguar Land Rover North America, LLC, to permit communication if it becomes necessary to contact the owner.

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MAHWAH NEW JERSEY 07430-9890

JAGUAR Owner's Clubs are located throughout the U.S.A., Canada, and Mexico. Membership is open to any JAGUAR car owner or anyone interested in JAGUAR cars. To receive more information and be put in contact with the local JCNA club nearest to you, please complete this card and mail it in or go to the website at **www.JCNA.com** and complete the form.

Name _____

Address (no P.O. Boxes)_____

City_____ State/Province _____

Country _____ Zip/Postal Code _____

E-mail address _____ Phone # _____

What Jaguar do you own?_____

The JAGUAR JOURNAL is published six times a year for members of JCNA. A subscription is included with membership in a local JCNA Club.

JCNA is an independent organization and is not affiliated with Jaguar Land Rover North America, LLC, or Jaguar Land Rover Canada ULC.

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Use this card to receive Jaguar Clubs of North America information. Refer to page 43 for more information.

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Jaguar Clubs of North America
Membership Department
8137 Zang Street
Arvada, CO 80005

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- Enter the required security information onto the card
- Remove the card from this handbook and store it in a safe place – NOT in the vehicle
- Should you sell the vehicle, be sure to pass the card to the new owner

SECURITY INFORMATION

JAGUAR

VIN

Locking Wheel Nut Code

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